Accessibility Conformance Report - International Edition

(Based on VPAT® Version 2.5Rev)

Company:	memoQ Translation Technologies Ltd.
Name of product/version:	memoQ editor
Report date:	February 13, 2026.
Product description:	memoQ editor is a browser-based translation environment that is part of the memoQ Translation Management System (TMS).
Contact information:	accessibilityteam@memoq.com
Notes:	The product allows users to translate and review translations directly in a web browser. The product is a web application (SaaS) and is therefore evaluated under the *Web* category. This report focuses on the accessibility compliance of the web interface and in-browser functionality. memoQ provides a public accessibility statement describing our ongoing efforts, current accessibility status, known limitations, and continuous improvement commitments. You can read it here: **memoQ accessibility statement**

Evaluation methods used:	We checked accessibility using **Axe DevTools**, **Google Lighthouse**, and manual testing with keyboard and screen readers (**JAWS**, **NVDA**, and **VoiceOver**) in all major browsers. All testing followed memoQ's accessibility review process, which is based on the **WCAG 2.1 Level AA standards**.
Applicable standards and guidelines:	WCAG 2.1 AA, EN 301 549, Section 508

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All meaningful icons, images, and controls include descriptive **alt text** or **ARIA labels**. Decorative graphics are marked as decorative or implemented as CSS background images.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	No audio or video content included.

Criteria	Conformance Level	Remarks and Explanations

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.1.2.2 (Web)
  • 10.1.2.2 (Non-web document)
  • 11.1.2.2 (Open Functionality Software)
  • 11.1.2.2 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Not applicable	No audio or video content included.

1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.1.2.3 (Web)
  • 10.1.2.3 (Non-web document)
  • 11.1.2.3.1 (Open Functionality Software)
  • 11.1.2.3.2 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Not applicable	No audio or video content included.

1.3.1 Info and Relationships (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.1.3.1 (Web)
  • 10.1.3.1 (Non-web document)
	Supports	Information and relationships are conveyed through semantic HTML and ARIA where necessary. Headings, form fields, and tables use appropriate structural elements.

Criteria	Conformance Level	Remarks and Explanations
11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Content is presented in a logical reading and navigation order that matches the visual layout. The sequence of interactive elements is programmatically determined.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Partially supports	Most content follows a logical reading and navigation order; minor focus and sequence refinements are planned for future updates.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Color is not used as the sole means of conveying information, indicating actions, or distinguishing elements. Statuses and alerts include icons or text labels in addition to color.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	No audio content included.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria	Supports	All interactive elements are operable using a keyboard without requiring specific timing.

Criteria	Conformance Level	Remarks and Explanations
9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		Tab order and focus management follow logical navigation.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	All interactive components, dialogs, and modals can be navigated and exited using a keyboard without trapping the focus.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Supports	The product does not use single-character keyboard shortcuts; all shortcuts require modifier keys or are context-dependent.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	The product does not include time-based activities that require user interaction within a set time limit.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The product does not contain unnecessary moving or blinking content. Certain elements (e.g., adding comments or resolving issues) refresh automatically as part of essential real-time collaboration features. These updates are brief, non-distracting, and essential to the product's core functionality.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web)	Supports	The product does not contain flashing or blinking content that could cause seizures or physical reactions. No elements flash more than three times per second.

Criteria	Conformance Level	Remarks and Explanations
10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Partially supports	Landmark regions and headings support navigation, but an explicit "Skip to main content" link is planned for a future update.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply	Supports	Each page has a unique, descriptive title that identifies its purpose and location within the application.

Criteria	Conformance Level	Remarks and Explanations
● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially supports	Focus order generally follows a logical sequence; minor adjustments may need.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software)	Supports	All links and interactive elements have clear, descriptive text that identifies their purpose, either on their own or through surrounding context.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product includes pointer-based interactions but does not require multi-pointer or path-based gestures. All functions can be performed with a single pointer or keyboard.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Actions are triggered on pointer release (click), allowing users to abort or avoid accidental activation. No functionality depends on press-and-hold or down-event activation.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	The accessible names of controls match their visible labels. Screen readers announce the same text users see on buttons and interactive elements.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		

2.5.4 Motion Actuation (Level A 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
   ● 9.2.5.4 (Web)
   ● 10.2.5.4 (Non-web document)
   ● 11.2.5.4 (Open Functionality Software)
   ● 11.2.5.4 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Not applicable	The product does not rely on device motion or gestures for any functionality. All features are operated using standard pointer or keyboard input.

3.1.1 Language of Page (Level A)
Also applies to:
EN 301 549 Criteria
   ● 9.3.1.1 (Web)
   ● 10.3.1.1 (Non-web document)
   ● 11.3.1.1.1 (Open Functionality Software)
   ● 11.3.1.1.2 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Supports	The default human language of the page is programmatically identified using the lang attribute on the HTML element.

3.2.1 On Focus (Level A)
Also applies to:
EN 301 549 Criteria
   ● 9.3.2.1 (Web)
   ● 10.3.2.1 (Non-web document)
   ● 11.3.2.1 (Open Functionality Software)
   ● 11.3.2.1 (Closed Software)
   ● 11.8.2 (Authoring Tool)
	Supports	Elements receiving focus do not trigger unexpected changes of context. Actions occur only upon explicit user activation.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Most input changes do not cause unexpected context changes. Switch controls trigger immediate state updates that are essential to functionality.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Help and support resources are consistently available in the same location and identified using consistent labeling across the product.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Supports	Input errors are identified using text in addition to color, and error messages are programmatically associated with the relevant fields.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All form fields and interactive controls include visible labels or instructions that describe their purpose. Labels are programmatically associated with input fields.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The product does not require users to re-enter information that has already been provided or can be retained automatically, except where necessary for security or confirmation.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	All interactive elements expose appropriate name, role, and state information to assistive technologies using native HTML semantics and ARIA attributes.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Not applicable	The product does not include any live audio or video content that would require live captioning.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	The product does not include prerecorded video content requiring audio description. Any external tutorial or marketing videos are outside the product's scope.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product does not restrict its view or functionality to a specific display orientation. Content and features adapt to both portrait and landscape modes.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document)	Supports	Input fields that collect user data use appropriate HTML types and autocomplete attributes to identify their purpose to assistive technologies and browsers.

Criteria	Conformance Level	Remarks and Explanations
11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Some text and UI elements, including placeholder and disabled text have insufficient contrast ratio. Improvements to ensure 4.5.1 ratio are in progress.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Text can be resized up to 200% without loss of content or functionality. Some complex layouts and fixed containers may require horizontal scrolling or result in partial clipping when zoomed. Improvements to responsive behavior are planned.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Text is presented using actual text rather than images. Exceptions are limited to essential branding graphics, such as logos.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The interface supports reflow within practical limits. All panels and UI components are designed to adapt responsively and remain usable when zoomed or viewed on smaller screens. Minor layout constraints may occur at extreme zoom levels.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs)	Partially supports	Most user interface components, icons, and focus indicators meet the 3:1 contrast requirement. All panels and UI elements are being designed to ensure sufficient non-text contrast and clear state visibility across themes and interaction states.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Text remains readable and functional when spacing properties are adjusted. All text containers and UI layouts are designed to support flexible spacing within practical limits.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product displays brief tooltip content on hover. Tooltips are non-obtrusive, disappear when focus or pointer moves away, and do not interfere with other interface elements.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Supports	Users can access main functions and views through multiple navigation paths, such as menus, links, and search or filtering listings. The product provides consistent and predictable navigation options throughout the interface.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The product uses clear and descriptive labels for sections and interface elements. Traditional heading structure is limited, as the product functions primarily as an interactive web application rather than a document-based interface.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Partially supports	Most interactive elements provide a visible focus indicator when navigated via keyboard. Work is ongoing to improve focus visibility and consistency across all custom UI components and interaction states.

Criteria	Conformance Level	Remarks and Explanations
● 602.3 (Support Docs)		
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Focus indicators are generally visible and not obscured by other content. Some overlapping UI elements, such as modals or floating panels, may partially cover focused components.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	The product does not include any functionality that requires dragging movements. All interactions are performed using clicks, keyboard input, or standard selection methods.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	Most interactive elements meet or exceed the 24×24 px minimum target size. Some smaller icons (approximately 20×20 px) do not fully meet the requirement but remain usable due to adequate spacing and visual clarity.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The product interface is presented in a single language at a time. Some user-generated or mixed-language content may not be programmatically identified for language changes.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply	Supports	Navigation elements and interface structure are presented in a consistent order and position across the product, allowing users to predict and locate features easily.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Identical functions and components are labeled and identified consistently across the product. Terminology and icons follow established UX writing and design system standards to ensure uniform user experience.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document)	Supports	When input errors are detected, clear text descriptions and correction suggestions are provided whenever possible. Error messages are specific and guide users on how to resolve the issue.

Criteria	Conformance Level	Remarks and Explanations
11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Critical operations that could affect data or user work require confirmation or provide an option to cancel. Error prevention mechanisms such as confirmation dialogs and validation checks are consistently implemented.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Authentication does not rely on cognitive functions such as memorization, recognition, or puzzles. Standard username and password fields are compatible with password managers and support copy/paste operations.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software)	Partially supports	Status and feedback messages are displayed visually and in most cases announced by assistive technologies. Work is ongoing to ensure all dynamic updates are conveyed through ARIA live regions without requiring a change of focus.

Criteria	Conformance Level	Remarks and Explanations
• 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		

Table 3: Success Criteria, Level AAA

The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.

Revised Section 508 Report

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	The product is operable with screen readers and keyboard navigation. Most core interactions are accessible non-visually. Some complex or dynamic components still require refinement for fully efficient screen reader use.
302.2 With Limited Vision	Partially supports	The interface supports browser zoom, large font scaling, and high-contrast viewing. Contrast and focus visibility improvements are ongoing to better support users with low vision.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Supports	The product does not rely on color alone to convey meaning, and status indicators include text or icons.
302.4 Without Hearing	Not applicable	The product does not include audio-dependent functionality. All information is presented visually.
302.5 With Limited Hearing	Not applicable	The product contains audio content. All important information is available visually.
302.6 Without Speech	Not applicable	Speech input is not required. All interactions can be performed with keyboard, mouse, or assistive technologies.
302.7 With Limited Manipulation	Supports	The product supports full keyboard navigation and does not require complex pointer movements. Some smaller interaction targets and custom controls are being optimized for easier motor access.
302.8 With Limited Reach and Strength	Supports	The interface is navigable by keyboard and does not require extended reach or force. Some components are being refined to reduce reliance on precise pointer movements.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product uses clear UI language and consistent patterns. Some workflows remain complex and may require additional simplification or guidance for users with cognitive or learning limitations.

Chapter 4: Hardware

memoQ editor is a web-based product with no hardware components.

Chapter 5: Software

memoQ editor is a web-based product. Chapter 5 criteria apply only to platform software and desktop applications.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Support documentation is available online and generally follows accessibility best practices. Some pages are currently being updated to ensure full conformance.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	The product does not provide non-electronic (printed) support documentation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Information about accessibility features and assistive technology compatibility is available through

Criteria	Conformance Level	Remarks and Explanations
		documentation and support channels.
603.3 Accommodation of Communication Needs	Supports	Support services accommodate different communication needs through accessible electronic channels, including email and the online support portal.

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Clause [4: Functional Performance Statements](#) (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	The product supports use with assistive technologies such as screen readers and keyboard-only navigation. Some complex custom components, including the editor's context menu and certain interactive panels, may require further improvements for full non-visual operation.
4.2.2 Usage with limited vision	Partially supports	The product supports browser zoom and provides generally sufficient visual contrast and focus indication. Some custom components may require further visual refinements to ensure optimal use for users with limited vision.
4.2.3 Usage without perception of colour	Support	The product does not rely on colour alone to convey information. Status indicators, actions, and interface elements include text labels or icons that make them understandable without colour perception.
4.2.4 Usage without hearing	Not applicable	The product does not provide audio content or audio-dependent functionality.

4.2.5 Usage with limited hearing	Not applicable	The product does not provide audio content or audio-dependent functionality.
4.2.6 Usage with no or limited vocal capability	Not applicable	The product does not require speech input for any functionality.
4.2.7 Usage with limited manipulation or strength	Supports	The product supports keyboard operation and does not require complex pointer manipulation. Some interface elements may benefit from larger targets or improved keyboard access for users with limited dexterity.
4.2.8 Usage with limited reach	Supports	The product supports keyboard navigation.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not include flashing content or animations that could trigger photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Supports	The product provides consistent layouts, clear labels, and predictable interactions. Some workflows involve complex information and may require additional simplification for users with cognitive or learning limitations.
4.2.11 Privacy	Supports	The product does not require disclosure of personal information through inaccessible or non-private means. Users can operate the product privately using standard input methods and assistive technologies.

Clause [5: Generic Requirements](#)

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	The product does not provide audio output.
5.1.3.2 Auditory output delivery including speech	Not applicable	The product does not deliver audio or speech output.
5.1.3.3 Auditory output correlation	Not applicable	The product does not provide auditory output.
5.1.3.4 Speech output user control	Not applicable	The product does not provide speech output.
5.1.3.5 Speech output automatic interruption	Not applicable	The product does not provide speech output.
5.1.3.6 Speech output for non-text content	Not applicable	The product does not provide speech output.
5.1.3.7 Speech output for video information	Not applicable	The product does not provide speech output.
5.1.3.8 Masked entry	Not applicable	The product does not use masked entry with audio feedback.
5.1.3.9 Private access to personal data	Not applicable	The product does not output personal data via audio.
5.1.3.10 Non-interfering audio output	Not applicable	The product does not provide audio output.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.11 Private listening volume	Not applicable	The product does not include audio playback.
5.1.3.12 Speaker volume	Not applicable	The product does not include audio playback.
5.1.3.13 Volume reset	Not applicable	The product does not include audio playback.
5.1.3.14 Spoken languages	Not applicable	The product does not include audio playback.
5.1.3.15 Non-visual error identification	Not applicable	The product does not provide auditory error messages.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The product does not generate audio-based transactional outputs.
5.1.4 Functionality closed to text enlargement	Not applicable	The product is not a closed system and supports browser-level text enlargement.
5.1.5 Visual output for auditory information	Not applicable	The product does not include auditory information requiring visual alternatives.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	The product is a web application and does not operate as closed functionality.
5.1.7 Access without speech	Not applicable	The product does not use or require speech input.
5.2 Activation of accessibility features	Not applicable	Accessibility features are activated at the operating system or browser level, not by the product.
5.3 Biometrics	Not applicable	The product does not implement biometric authentication.

Criteria	Conformance Level	Remarks and Explanations
5.4 Preservation of accessibility information during conversion	Supports	The product generally preserves structural and accessibility-related information during file conversion.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The product is a web application and does not include physically operable parts.
5.5.2 Operable parts discernibility	Not applicable	The product does not include physically operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	The product does not include physical controls requiring tactile or auditory status feedback.
5.6.2 Visual status	Not applicable	The product does not include physically operable parts that require visual status indicators.
5.7 Key repeat	Not applicable	Key repeat is controlled by the operating system, not by the product.
5.8 Double-strike key acceptance	Not applicable	Double-strike key behavior is controlled by the operating system, not by the product.
5.9 Simultaneous user actions	Not applicable	The product does not require simultaneous activation of physical controls.

Clause 6: ICT with Two-Way Voice Communication

The product doesn't provide two-way voice communication.

Clause [7: ICT with Video Capabilities](#)

The product doesn't provide video capabilities.

Clause [8: Hardware](#)

The product is a web-based software with no hardware components.

Clause [9: Web](#) *(see [WCAG 2.x section](#))*

See WCAG 2.x section for web accessibility criteria.

Clause [10: Non-Web Documents](#)

The product is a web-based software. All content is evaluated as web content under WCAG 2.1.

Clause [11: Software](#)

The product is a web-based software. Clause 11 apply only to platform software and desktop applications.

Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Information about accessibility features and assistive technology compatibility is available through documentation and support channels.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Support services can provide information about the product's accessibility features and assistive technology compatibility.
12.2.3 Effective communication	Supports	Support services provide accessible electronic communication channels suitable for users with diverse communication needs.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

The product doesn't provide relay or emergency service access.

Legal disclaimer

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