



Accessibility Conformance Report - International Edition

(Based on VPAT® Version 2.5Rev)

Company: memoQ Translation Technologies Ltd.

Name of product/version: memoQ editor

Report date: November 11, 2025.

Product description: memoQ editor is a browser-based translation environment that is part of the memoQ Translation Management System (TMS).

Contact information: accessibilityteam@memoq.com

Notes:

The product allows users to translate and review translations directly in a web browser.

The product is a web application (SaaS) and is therefore evaluated under the *Web* category. This report focuses on the accessibility compliance of the web interface and in-browser functionality.

memoQ provides a public accessibility statement describing our ongoing efforts, current accessibility status, known limitations, and continuous improvement commitments.

You can read it here: [memoQ accessibility statement](#)

Evaluation methods used:	We checked accessibility using Axe DevTools , Google Lighthouse , and manual testing with keyboard and screen readers (JAWS , NVDA , and VoiceOver) in all major browsers. All testing followed memoQ's accessibility review process, which is based on the WCAG 2.1 Level AA standards .
--------------------------	---

Applicable standards and guidelines: [WCAG 2.1 AA](#), [EN 301 549](#), [Section 508](#)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>All meaningful icons, images, and controls include descriptive alt text or ARIA labels. Decorative graphics are marked as decorative or implemented as CSS background images.</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	No audio or video content included.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) 	Not applicable	No audio or video content included.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	No audio or video content included.
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Supports	Information and relationships are conveyed through semantic HTML and ARIA where necessary. Headings, form fields, and tables use appropriate structural elements.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Content is presented in a logical reading and navigation order that matches the visual layout. The sequence of interactive elements is programmatically determined.
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	Most content follows a logical reading and navigation order; minor focus and sequence refinements are planned for future updates.
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Supports	Color is not used as the sole means of conveying information, indicating actions, or

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		distinguishing elements. Statuses and alerts include icons or text labels in addition to color.
<u>1.4.2 Audio Control</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not applicable	No audio content included.
<u>2.1.1 Keyboard</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Supports	All interactive elements are operable using a keyboard without requiring specific timing. Tab order and focus management follow logical navigation.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	All interactive components, dialogs, and modals can be navigated and exited using a keyboard without trapping the focus.
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product does not use single-character keyboard shortcuts; all shortcuts require modifier keys or are context-dependent.
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.2.1 (Web) 	Not applicable	The product does not include time-based activities that require user interaction within a set time limit.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The product does not contain unnecessary moving or blinking content. Certain elements (e.g., adding comments or resolving issues) refresh automatically as part of essential real-time collaboration features. These updates are brief, non-distracting, and essential to the product's core functionality.
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Supports	The product does not contain flashing or blinking content that could cause seizures or physical reactions. No elements flash more than three times per second.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Partially supports	Landmark regions and headings support navigation, but an explicit “Skip to main content” link is planned for a future update.
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Supports	Each page has a unique, descriptive title that identifies its purpose and location within the application.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	Focus order generally follows a logical sequence; minor improvements to focus return behavior are planned for modal components.
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All links and interactive elements have clear, descriptive text that identifies their purpose, either on their own or through surrounding context.
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.1 (Web) 	Supports	The product includes pointer-based interactions but does not require multi-pointer or path-based gestures. All functions can be performed with a single pointer or keyboard.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Actions are triggered on pointer release (click), allowing users to abort or avoid accidental activation. No functionality depends on press-and-hold or down-event activation.
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The accessible names of controls match their visible labels. Screen readers announce the same text users see on buttons and interactive elements.
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 	Not applicable	The product does not rely on device motion or gestures for any functionality. All features are operated using standard pointer or keyboard input.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The default human language of the page is programmatically identified using the lang attribute on the HTML element.
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Elements receiving focus do not trigger unexpected changes of context. Actions occur only upon explicit user activation.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.2 On Input</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	Most input changes do not cause unexpected context changes. A few switch controls trigger immediate state updates that are essential to functionality.
<u>3.2.6 Consistent Help</u> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Help and support resources are consistently available in the same location and identified using consistent labeling across the product.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Input errors are identified using text in addition to color, and error messages are programmatically associated with the relevant fields.
<u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria	Supports	All form fields and interactive controls include visible labels or instructions that describe their

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		purpose. Labels are programmatically associated with input fields.
<u>3.3.7 Redundant Entry</u> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The product does not require users to re-enter information that has already been provided or can be retained automatically, except where necessary for security or confirmation.
<u>4.1.1 Parsing</u> (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria	Supports	All interactive elements expose appropriate name, role, and state information to assistive

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		technologies using native HTML semantics and ARIA attributes.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not applicable	The product does not include any live audio or video content that would require live captioning.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to:	Not applicable	The product does not include prerecorded video content requiring audio description. Any

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>external tutorial or marketing videos are outside the product's scope.</p>
<p>1.3.4 Orientation (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Supports</p>	<p>The product does not restrict its view or functionality to a specific display orientation. Content and features adapt to both portrait and landscape modes.</p>
<p>1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Supports</p>	<p>Input fields that collect user data use appropriate HTML types and autocomplete attributes to identify their purpose to assistive technologies and browsers.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	Some text and UI elements, including placeholder and disabled text, have insufficient contrast. Improvements to ensure a 4.5:1 ratio are in progress.
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	Text can generally be resized up to 200% without loss of content or functionality. Some complex layouts and fixed containers may require horizontal scrolling or result in partial clipping when zoomed. Improvements to responsive behavior are planned.
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) 	Supports	Text is presented using actual text rather than images. Exceptions are limited to essential branding graphics, such as logos.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>1.4.10 Reflow</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially supports	The interface supports reflow within practical limits. All panels and UI components are designed to adapt responsively and remain usable when zoomed or viewed on smaller screens. Minor layout constraints may occur at extreme zoom levels.
<p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially supports	Most user interface components, icons, and focus indicators meet the 3:1 contrast requirement. All panels and UI elements are being designed to ensure sufficient non-text contrast and clear state visibility across themes and interaction states.
<p><u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) 	Partially supports	Text remains readable and functional when spacing properties are adjusted. All text containers and UI layouts are designed to support flexible spacing within practical limits.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product displays brief tooltip content on hover. Tooltips are non-obtrusive, disappear when focus or pointer moves away, and do not interfere with other interface elements.
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 	Supports	Users can access main functions and views through multiple navigation paths, such as menus, links, and search or filtering listings. The product provides consistent and predictable navigation options throughout the interface.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 		
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	The product uses clear and descriptive labels for sections and interface elements. Traditional heading structure is limited, as the product functions primarily as an interactive web application rather than a document-based interface.
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	Most interactive elements provide a visible focus indicator when navigated via keyboard. Work is ongoing to improve focus visibility and consistency across all custom UI components and interaction states.
<p><u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Partially supports	Focus indicators are generally visible and not obscured by other content. Some overlapping UI elements, such as modals or floating panels, may partially cover focused components.

Criteria	Conformance Level	Remarks and Explanations
<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	The product does not include any functionality that requires dragging movements. All interactions are performed using clicks, keyboard input, or standard selection methods.
<u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	Most interactive elements meet or exceed the 24×24 px minimum target size. Some smaller icons (approximately 20×20 px) do not fully meet the requirement but remain usable due to adequate spacing and visual clarity.
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	The product interface is presented in a single language at a time. Some user-generated or mixed-language content may not be programmatically identified for language changes.
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	Supports	Navigation elements and interface structure are presented in a consistent order and position across the product, allowing users to predict and locate features easily.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Identical functions and components are labeled and identified consistently across the product. Terminology and icons follow established UX writing and design system standards to ensure uniform user experience.
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Supports	When input errors are detected, clear text descriptions and correction suggestions are provided whenever possible. Error messages are specific and guide users on how to resolve the issue.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Critical operations that could affect data or user work require confirmation or provide an option to cancel. Error prevention mechanisms such as confirmation dialogs and validation checks are consistently implemented.
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Authentication does not rely on cognitive functions such as memorization, recognition, or puzzles. Standard username and password fields are compatible with password managers and support copy/paste operations.
<u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially supports	Status and feedback messages are displayed visually and in most cases announced by assistive technologies. Work is ongoing to ensure all dynamic updates are conveyed through ARIA live regions without requiring a change of focus.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.6 Sign Language (Prerecorded)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>1.2.7 Extended Audio Description (Prerecorded)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>1.2.8 Media Alternative (Prerecorded)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>1.2.9 Audio-only (Live)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>1.3.6 Identify Purpose</u> (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>1.4.6 Contrast (Enhanced)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>1.4.7 Low or No Background Audio</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>1.4.8 Visual Presentation</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>1.4.9 Images of Text (No Exception)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.

Criteria	Conformance Level	Remarks and Explanations
<u>2.1.3 Keyboard (No Exception)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>2.2.3 No Timing</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>2.2.4 Interruptions</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>2.2.5 Re-authenticating</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>2.2.6 Timeouts</u> (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>2.3.2 Three Flashes</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>2.3.3 Animation from Interactions</u> (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>2.4.8 Location</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>2.4.9 Link Purpose (Link Only)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>2.4.10 Section Headings</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>2.4.12 Focus Not Obscured (Enhanced)</u> (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.13 Focus Appearance</u> (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>2.5.5 Target Size</u> (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>2.5.6 Concurrent Input Mechanisms</u> (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>3.1.3 Unusual Words</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>3.1.4 Abbreviations</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>3.1.5 Reading Level</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>3.1.6 Pronunciation</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>3.2.5 Change on Request</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>3.3.5 Help</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>3.3.6 Error Prevention (All)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.
<u>3.3.9 Accessible Authentication (Enhanced)</u> (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable (Level AAA criterion)	The product is evaluated for WCAG 2.1 Level AA conformance. AAA criteria are out of current project scope.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	The product is operable with screen readers and keyboard navigation. Most core interactions are accessible non-visually. Some complex or dynamic components still require refinement for fully efficient screen reader use.
302.2 With Limited Vision	Partially supports	The interface supports browser zoom, large font scaling, and high-contrast viewing. Contrast and focus visibility improvements are ongoing to better support users with low vision.
302.3 Without Perception of Color	Partially supports	The product does not rely on color alone to convey meaning, and status indicators include text or icons.
302.4 Without Hearing	Not applicable	The product does not include audio-dependent functionality. All information is presented visually.
302.5 With Limited Hearing	Not applicable	The product contains audio content. All important information is available visually.
302.6 Without Speech	Not applicable	Speech input is not required. All interactions can be performed with

Criteria	Conformance Level	Remarks and Explanations
		keyboard, mouse, or assistive technologies.
302.7 With Limited Manipulation	Partially supports	The product supports full keyboard navigation and does not require complex pointer movements. Some smaller interaction targets and custom controls are being optimized for easier motor access.
302.8 With Limited Reach and Strength	Partially supports	The interface is navigable by keyboard and does not require extended reach or force. Some components are being refined to reduce reliance on precise pointer movements.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product uses clear UI language and consistent patterns. Some workflows remain complex and may require additional simplification or guidance for users with cognitive or learning limitations.

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not applicable	Not applicable
402.2.2 Transactional Outputs	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
402.2.3 Speech Delivery Type and Coordination	Not applicable	Not applicable
402.2.4 User Control	Not applicable	Not applicable
402.2.5 Braille Instructions	Not applicable	Not applicable
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not applicable	Not applicable
402.3.2 Non-private Listening	Not applicable	Not applicable
402.4 Characters on Display Screens	Not applicable	Not applicable
402.5 Characters on Variable Message Signs	Not applicable	Not applicable
<u>403 Biometrics</u>	Heading cell – no response required	Heading cell – no response required
403.1 General	Not applicable	Not applicable
<u>404 Preservation of Information Provided for Accessibility</u>	Heading cell – no response required	Heading cell – no response required
404.1 General	Not applicable	Not applicable
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not applicable	Not applicable
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General	Not applicable	Not applicable
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not applicable	Not applicable
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not applicable	Not applicable
407.3.2 Alphabetic Keys	Not applicable	Not applicable
407.3.3 Numeric Keys	Not applicable	Not applicable
407.4 Key Repeat	Not applicable	Not applicable
407.5 Timed Response	Not applicable	Not applicable
407.6 Operation	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
407.7 Tickets, Fare Cards, and Keycards	Not applicable	Not applicable
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not applicable	Not applicable
407.8.1.1 Vertical Plane for Side Reach	Not applicable	Not applicable
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	Not applicable
407.8.2 Side Reach	Not applicable	Not applicable
407.8.2.1 Unobstructed Side Reach	Not applicable	Not applicable
407.8.2.2 Obstructed Side Reach	Not applicable	Not applicable
407.8.3 Forward Reach	Not applicable	Not applicable
407.8.3.1 Unobstructed Forward Reach	Not applicable	Not applicable
407.8.3.2 Obstructed Forward Reach	Not applicable	Not applicable
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	Not applicable
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	Not applicable
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not applicable	Not applicable
408.3 Flashing	Not applicable	Not applicable
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not applicable	Not applicable
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Not applicable	Not applicable
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not applicable	Not applicable
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
412.2.1 Volume Gain for Wireline Telephones	Not applicable	Not applicable
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable	Not applicable
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not applicable	Not applicable
412.3.2 Wireline Handsets	Not applicable	Not applicable
412.4 Digital Encoding of Speech	Not applicable	Not applicable
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not applicable	Not applicable
412.7 Video Communication	Not applicable	Not applicable
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not applicable	Not applicable
412.8.2 Voice and Hearing Carry Over	Not applicable	Not applicable
412.8.3 Signal Compatibility	Not applicable	Not applicable
412.8.4 Voice Mail and Other Messaging Systems	Not applicable	Not applicable
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not applicable	Not applicable
413.1.2 Pass-Through of Closed Caption Data	Not applicable	Not applicable
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not applicable	Not applicable
414.1.2 Other ICT	Not applicable	Not applicable
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not applicable	Not applicable
415.1.2 Audio Description Controls	Not applicable	Not applicable

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	The product does not override or interfere with accessibility features provided by the operating system, browser, or assistive technologies. Users retain full control over zoom, contrast, keyboard navigation, and screen reader settings.
502.2.2 No Disruption of Accessibility Features	Supports	The product does not disable, disrupt, or interfere with browser, OS, or assistive technology accessibility features. Screen readers, magnifiers, and other tools operate as intended during use.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	User interface components expose accurate name, role, and state information to assistive technologies through proper use of HTML semantics and WAI-ARIA attributes.
502.3.2 Modification of Object Information	Supports	Changes in object state, value, or properties are programmatically exposed to assistive technologies. Dynamic updates (such as expanded, selected, or checked states) are reflected in the accessibility tree in real time.
502.3.3 Row, Column, and Headers	Partially supports	Tabular and grid structures expose row and column information to

Criteria	Conformance Level	Remarks and Explanations
		assistive technologies in most cases. Some complex or dynamic table elements are being refined to ensure consistent association of headers and cell relationships across all contexts.
502.3.4 Values	Supports	All interactive components expose their current values and states programmatically to assistive technologies. The product uses native Material UI components that provide full ARIA and HTML semantics by default.
502.3.5 Modification of Values	Supports	Users can modify values of interactive components using both standard input methods and assistive technologies. Native Material UI components ensure ARIA-compliant value updates and full keyboard operability.
502.3.6 Label Relationships	Supports	All form controls and interactive elements are programmatically associated with their visible labels.
502.3.7 Hierarchical Relationships	Supports	Hierarchical UI structures are programmatically conveyed to assistive technologies.
502.3.8 Text	Supports	All visible texts are programmatically exposed to assistive technologies.
502.3.9 Modification of Text	Supports	Users can enter and modify text using assistive technologies.
502.3.10 List of Actions	Supports	Action menus and context menus are programmatically exposed to assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
502.3.11 Actions on Objects	Supports	All actions associated with user interface objects can be performed using keyboard and assistive technologies.
502.3.12 Focus Cursor	Supports	The product provides a visible focus indicator for all interactive elements, and programmatic focus information is fully conveyed to assistive technologies.
502.3.13 Modification of Focus Cursor	Supports	Focus movement is programmatically conveyed to assistive technologies.
502.3.14 Event Notification	Supports	Most user interface events and state changes are programmatically conveyed to assistive technologies through ARIA roles, states, and properties. Some dynamic status messages are still being refined to ensure they are consistently announced by screen readers.
502.4 Platform Accessibility Features	Partially supports	The product interoperates with most platform-level accessibility features, including screen readers, keyboard navigation, and browser zoom. Some components use custom focus indicators instead of native platform focus styling, which may limit full alignment with certain system-level accessibility settings.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially supports	The product supports common platform and browser preferences such as zoom and reduced motion.

Criteria	Conformance Level	Remarks and Explanations
		Some system-level behaviors—like native context menus, focus styling, and certain keyboard shortcuts—are overridden by the custom interaction model of the memoQ editor.
503.3 Alternative User Interfaces	Supports	The product works with assistive technologies provided by the platform, including screen readers and alternative input methods. Standard web accessibility APIs exposed through the browser remain available to these tools.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	The product does not provide time-based media with captions.
503.4.2 Audio Description Controls	Not applicable	The product does not include time-based media requiring audio descriptions.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Partially supports	The product generally preserves accessibility-related information—such as structure and alternative text—when converting or exporting supported file formats.
504.2.2 PDF Export	Not applicable	The product does not provide PDF export functionality.
504.3 Prompts	Not applicable	The product does not include authoring features that require prompting accessibility information.

Criteria	Conformance Level	Remarks and Explanations
504.4 Templates	Not applicable	The product does not provide templates for creating or generating content.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially supports	Support documentation is available online and generally follows accessibility best practices. Some pages are currently being updated to ensure full conformance.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	The product does not provide non-electronic (printed) support documentation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Information about accessibility features and assistive technology compatibility is available through documentation and support channels.
603.3 Accommodation of Communication Needs	Supports	Support services accommodate different communication needs through accessible electronic

Criteria	Conformance Level	Remarks and Explanations
		channels, including email and the online support portal.

EN 301 549 Report

Notes:

Clause [4: Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	The product supports use with assistive technologies such as screen readers and keyboard-only navigation. Some complex custom components, including the editor's context menu and certain interactive panels, may require further improvements for full non-visual operation.
4.2.2 Usage with limited vision	Partially supports	The product supports browser zoom and provides generally sufficient visual contrast and focus indication. Some custom components may require further visual refinements to ensure optimal use for users with limited vision.
4.2.3 Usage without perception of colour	Support	The product does not rely on colour alone to convey information. Status indicators, actions, and interface elements include text labels or icons that make them understandable without colour perception.

4.2.4 Usage without hearing	Not applicable	The product does not provide audio content or audio-dependent functionality.
4.2.5 Usage with limited hearing	Not applicable	The product does not provide audio content or audio-dependent functionality.
4.2.6 Usage with no or limited vocal capability	Not applicable	The product does not require speech input for any functionality.
4.2.7 Usage with limited manipulation or strength	Partially supports	The product supports keyboard operation and does not require complex pointer manipulation. Some interface elements may benefit from larger targets or improved keyboard access for users with limited dexterity.
4.2.8 Usage with limited reach	Partially supports	The product supports keyboard navigation and does not require large pointer movements. Some custom components may need further refinement to ensure full operability for users with limited reach.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not include flashing content or animations that could trigger photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Partially supports	The product provides consistent layouts, clear labels, and predictable interactions. Some workflows involve complex information and may require additional simplification for users with cognitive or learning limitations.

4.2.11 Privacy	Supports	The product does not require disclosure of personal information through inaccessible or non-private means. Users can operate the product privately using standard input methods and assistive technologies.
----------------	----------	---

Clause [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	The product does not provide audio output.
5.1.3.2 Auditory output delivery including speech	Not applicable	The product does not deliver audio or speech output.
5.1.3.3 Auditory output correlation	Not applicable	The product does not provide auditory output.
5.1.3.4 Speech output user control	Not applicable	The product does not provide speech output.
5.1.3.5 Speech output automatic interruption	Not applicable	The product does not provide speech output.
5.1.3.6 Speech output for non-text content	Not applicable	The product does not provide speech output.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.7 Speech output for video information	Not applicable	The product does not provide speech output.
5.1.3.8 Masked entry	Not applicable	The product does not use masked entry with audio feedback.
5.1.3.9 Private access to personal data	Not applicable	The product does not output personal data via audio.
5.1.3.10 Non-interfering audio output	Not applicable	The product does not provide audio output.
5.1.3.11 Private listening volume	Not applicable	The product does not include audio playback.
5.1.3.12 Speaker volume	Not applicable	The product does not include audio playback.
5.1.3.13 Volume reset	Not applicable	The product does not include audio playback.
5.1.3.14 Spoken languages	Not applicable	The product does not include audio playback.
5.1.3.15 Non-visual error identification	Not applicable	The product does not provide auditory error messages.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The product does not generate audio-based transactional outputs.
5.1.4 Functionality closed to text enlargement	Not applicable	The product is not a closed system and supports browser-level text enlargement.
5.1.5 Visual output for auditory information	Not applicable	The product does not include auditory information requiring visual alternatives.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	The product is a web application and does not operate as closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.7 Access without speech	Not applicable	The product does not use or require speech input.
5.2 Activation of accessibility features	Not applicable	Accessibility features are activated at the operating system or browser level, not by the product.
5.3 Biometrics	Not applicable	The product does not implement biometric authentication.
5.4 Preservation of accessibility information during conversion	Party supports	The product generally preserves structural and accessibility-related information during file conversion.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The product is a web application and does not include physically operable parts.
5.5.2 Operable parts discernibility	Not applicable	The product does not include physically operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	The product does not include physical controls requiring tactile or auditory status feedback.
5.6.2 Visual status	Not applicable	The product does not include physically operable parts that require visual status indicators.
5.7 Key repeat	Not applicable	Key repeat is controlled by the operating system, not by the product.
5.8 Double-strike key acceptance	Not applicable	Double-strike key behavior is controlled by the operating system, not by the product.

Criteria	Conformance Level	Remarks and Explanations
5.9 Simultaneous user actions	Not applicable	The product does not require simultaneous activation of physical controls.

Clause **6: ICT with Two-Way Voice Communication**

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not applicable	The product does not provide two-way audio communication.
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not applicable	The product does not provide RTT communication.
6.2.1.2 Concurrent voice and text	Not applicable	The product does not provide RTT communication.
6.2.2.1 Visually distinguishable display	Not applicable	The product does not provide RTT communication.
6.2.2.2 Programmatically determinable send and receive direction	Not applicable	The product does not provide RTT communication.
6.2.2.3 Speaker identification	Not applicable	The product does not provide RTT communication.
6.2.2.4 Visual indicator of Audio with RTT	Not applicable	The product does not provide RTT communication.
6.2.3 Interoperability	Not applicable	The product does not provide RTT communication.
6.2.4 RTT responsiveness	Not applicable	The product does not provide RTT communication.
6.3 Caller ID	Not applicable	The product does not provide RTT communication.
6.4 Alternatives to voice-based services	Not applicable	The product does not provide RTT communication.

6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not applicable	The product does not provide video communication.
6.5.3 Frame rate	Not applicable	The product does not provide video communication.
6.5.4 Synchronization between audio and video	Not applicable	The product does not provide video communication.
6.5.5 Visual indicator of audio with video	Not applicable	The product does not provide video communication.
6.5.6 Speaker identification with video (sign language) communication	Not applicable	The product does not provide video communication.
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Clause **7: ICT with Video Capabilities**

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not applicable	The product does not play video content.
7.1.2 Captioning synchronization	Not applicable	The product does not play video content.
7.1.3 Preservation of captioning	Not applicable	The product does not process or convert video content.
7.1.4 Captions characteristics	Not applicable	The product does not provide captioning features.
7.1.5 Spoken subtitles	Not applicable	The product does not include video playback or spoken subtitles.

7.2.1 Audio description playback	Not applicable	The product does not include video playback.
7.2.2 Audio description synchronization	Not applicable	The product does not include video playback.
7.2.3 Preservation of audio description	Not applicable	The product does not process or convert video content.
7.3 User controls for captions and audio description	Not applicable	The product does not include video playback or media controls.

Clause **8: Hardware**

Notes:

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not applicable	Not applicable
8.1.3 Colour	Not applicable	Not applicable
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not applicable	Not applicable
8.2.1.2 Incremental volume control	Not applicable	Not applicable
8.2.2.1 Fixed-line devices	Not applicable	Not applicable
8.2.2.2 Wireless communication devices	Not applicable	Not applicable
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not applicable	Not applicable
8.3.2.2 Unobstructed low forward reach	Not applicable	Not applicable
8.3.2.3.1 Clear space	Not applicable	Not applicable
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not applicable	Not applicable
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not applicable	Not applicable
8.3.2.4 Knee and toe clearance width	Not applicable	Not applicable
8.3.2.5 Toe clearance	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
8.3.2.6 Knee clearance	Not applicable	Not applicable
8.3.3.1 Unobstructed high side reach	Not applicable	Not applicable
8.3.3.2 Unobstructed low side reach	Not applicable	Not applicable
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not applicable	Not applicable
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not applicable	Not applicable
8.3.4.1 Change in level	Not applicable	Not applicable
8.3.4.2 Clear floor or ground space	Not applicable	Not applicable
8.3.4.3.2 Forward approach	Not applicable	Not applicable
8.3.4.3.3 Parallel approach	Not applicable	Not applicable
8.3.5 Visibility	Not applicable	Not applicable
8.3.6 Installation instructions	Not applicable	Not applicable
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not applicable	Not applicable
8.4.2.1 Means of operation of mechanical parts	Not applicable	Not applicable
8.4.2.2 Force of operation of mechanical parts	Not applicable	Not applicable
8.4.3 Keys, tickets and fare cards	Not applicable	Not applicable
8.5 Tactile indication of speech mode	Not applicable	Not applicable

Clause [9: Web](#) (see [WCAG 2.x section](#))

Notes:

Clause [10: Non-Web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Not applicable	The product does not include video playback or captioned media.
10.6 Audio description timing	Not applicable	The product does not provide video or audio description features.

Clause [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.5.2.5 Object information	Not applicable	memoQ editor is a web-based software, this specific requirement

Criteria	Conformance Level	Remarks and Explanations
		is outside the scope of its evaluation.
11.5.2.6 Row, column, and headers	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.5.2.7 Values	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.5.2.8 Label relationships	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.5.2.9 Parent-child relationships	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.5.2.10 Text	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.5.2.11 List of available actions	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.5.2.12 Execution of available actions	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.5.2.13 Tracking of focus and selection attributes	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.14 Modification of focus and selection attributes	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.5.2.15 Change notification	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.5.2.16 Modifications of states and properties	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.5.2.17 Modifications of values and text	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.6.2 No disruption of accessibility features	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.7 User preferences	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.8.4 Repair assistance	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.
11.8.5 Templates	Not applicable	memoQ editor is a web-based software, this specific requirement is outside the scope of its evaluation.

Clause [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Information about accessibility features and assistive technology compatibility is available through documentation and support channels.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.2.2 Information on accessibility and compatibility features	Supports	Support services can provide information about the product's accessibility features and assistive technology compatibility.
12.2.3 Effective communication	Supports	Support services provide accessible electronic communication channels suitable for users with diverse communication needs.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not applicable	The product does not provide telephony or text relay services.
13.1.3 Sign relay services	Not applicable	The product does not provide sign relay or video relay services.
13.1.4 Lip-reading relay services	Not applicable	The product does not include video or lip-reading relay functionality.
13.1.5 Captioned telephony services	Not applicable	The product does not support captioned telephony.
13.1.6 Speech to speech relay services	Not applicable	The product does not include speech relay services.
13.2 Access to relay services	Not applicable	The product does not provide or interface with relay services.

Criteria	Conformance Level	Remarks and Explanations
13.3 Access to emergency services	Not applicable	The product is not a telecommunication system and does not access emergency services.

Legal disclaimer

This report is a self-evaluation, which seeks to describe memoQ's ability to support the applicable standards, subject to our interpretation of those standards and the comments in this document. It is provided "as is" for information purposes only and is subject to change without notice. This document is not intended to (nor does it) create, impose, or supplement any duty or obligation, contractual or otherwise. Without prejudice to the generality of the foregoing, no warranty is given that this document is correct, complete, up to date, or fit for any particular purpose and no liability shall arise for any loss, damage or expense whatsoever, whether direct or indirect, howsoever arising, whether in contract, tort (including negligence) or otherwise, in connection with document, including (without limitation) any course of action taken on the basis of its content.