

Accessibility Conformance Report - International Edition

(Based on VPAT® Version 2.5Rev)

Company:	memoQ Translation Technologies Ltd.
Name of product/version:	memoQ termFinder
Report date:	November 11, 2025.
Product description:	The memoQ termFinder is a simple, web-based tool that helps users search glossaries and term bases for existing terms and suggest new ones.
Contact information:	accessibilityteam@memoq.com
	The product is a web application (SaaS) and is therefore evaluated under the <i>Web</i> category. This report focuses on the accessibility compliance of the web interface and in-browser functionality.
Notes:	memoQ provides a public accessibility statement describing our ongoing efforts, current accessibility status, known limitations, and continuous improvement commitments.
	You can read it here: memoQ accessibility statement

Evaluation methods used:

We checked accessibility using **Axe DevTools**, **Google Lighthouse**, and manual testing with keyboard and screen readers (**JAWS**, **NVDA**, and **VoiceOver**) in all major browsers. All testing followed memoQ's accessibility review process, which is based on the **WCAG 2.1 Level AA** standards.

Applicable standards and guidelines: WCAG 2.1 AA, EN 301 549, Section 508

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	All meaningful icons, images, and controls
Also applies to:		include descriptive alt text or ARIA labels.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		Decorative graphics are marked as decorative or implemented as CSS background images.
1.2.1 Audio-only and Video-only (Prerecorded) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	No audio or video content included.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool)	Not applicable	No audio or video content included.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web) (Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not applicable	No audio or video content included.
(Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.3 (Web)		
• 10.1.2.3 (Non-web document)		
• 11.1.2.3.1 (Open Functionality Software)		
• 11.1.2.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web) (Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)	Cupporto	Information and relationships are convoved
1.3.1 Info and Relationships (Level A)	Supports	Information and relationships are conveyed through semantic HTML and ARIA where
Also applies to: EN 301 549 Criteria		necessary. Headings, form fields, and tables
• 9.1.3.1 (Web)		- · · · · · · · · · · · · · · · · · · ·
• 10.1.3.1 (Web) • 10.1.3.1 (Non-web document)		use appropriate structural elements.
• 11.1.3.1.1 (Open Functionality Software)		
• 11.1.3.1.1 (Open Functionality Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web) (Software)		
• 504.2 (Authoring Tool)		
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Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Content is presented in a logical reading and navigation order that matches the visual layout. The sequence of interactive elements is programmatically determined.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Most content follows a logical reading and navigation order; minor focus and sequence refinements are planned for future updates.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document)	Supports	Color is not used as the sole means of conveying information, indicating actions, or distinguishing elements. Statuses and alerts include icons or text labels in addition to color.

Criteria	Conformance Level	Remarks and Explanations
 11.1.4.1 (Open Functionality Software) 		
• 11.1.4.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web) (Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.2 Audio Control (Level A)	Not applicable	No audio content included.
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.2 (Web)		
 10.1.4.2 (Non-web document) 		
 11.1.4.2 (Open Functionality Software) 		
• 11.1.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web) (Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.1.1 Keyboard (Level A)	Supports	All interactive elements are operable using a
Also applies to:		keyboard without requiring specific timing.
EN 301 549 Criteria		Tab order and focus management follow
• 9.2.1.1 (Web)		logical navigation.
 10.2.1.1 (Non-web document) 		
 11.2.1.1.1 (Open Functionality Software) 		
• 11.2.1.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		

Criteria	Conformance Level	Remarks and Explanations
501 (Web) (Software)		-
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		Au
2.1.2 No Keyboard Trap (Level A)	Supports	All interactive components, dialogs, and
Also applies to: EN 301 549 Criteria		modals can be navigated and exited using a keyboard without trapping the focus.
• 9.2.1.2 (Web)		Reyboard without trapping the rocus.
• 10.2.1.2 (Non-web document)		
• 11.2.1.2 (Open Functionality Software)		
• 11.2.1.2 (Closed Software)		
11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web) (Software)		
504.2 (Authoring Tool)602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	The product does not use single-character
Also applies to:	Supports	keyboard shortcuts; all shortcuts require
EN 301 549 Criteria		modifier keys or are context-dependent.
• 9.2.1.4 (Web)		meanier keye er are semezit aepenaena
• 10.2.1.4 (Non-web document)		
 11.2.1.4.1 (Open Functionality Software) 		
• 11.2.1.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply	Not applicable	The product does not include time based
2.2.1 Timing Adjustable (Level A) Also applies to:	Not applicable	The product does not include time-based activities that require user interaction within a
EN 301 549 Criteria		set time limit.
• 9.2.2.1 (Web)		oct and mind
• 10.2.2.1 (Non-web document)		
• 11.2.2.1 (Open Functionality Software)		

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Criteria	Conformance Level	Remarks and Explanations
• 11.2.2.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web) (Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)	Supports	The product does not contain unnecessary
Also applies to:		moving or blinking content. Certain elements
EN 301 549 Criteria		(e.g., adding comments or resolving issues)
• 9.2.2.2 (Web)		refresh automatically as part of essential real-
 10.2.2.2 (Non-web document) 		time collaboration features. These updates are
 11.2.2.2 (Open Functionality Software) 		brief, non-distracting, and essential to the
• 11.2.2.2 (Closed Software)		product's core functionality.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web) (Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The product does not contain flashing or
Also applies to:		blinking content that could cause seizures or
EN 301 549 Criteria		physical reactions. No elements flash more
• 9.2.3.1 (Web)		than three times per second.
• 10.2.3.1 (Non-web document)		п
• 11.2.3.1 (Open Functionality Software)		
• 11.2.3.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web) (Software)		
- OOT (WOD/(OOTCWATE)		

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool)		-
602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)	Partially supports	Landmark regions and headings support
Also applies to:		navigation.
EN 301 549 Criteria		
• 9.2.4.1 (Web)		
• 10.2.4.1 (Non-web document) – Does not apply		
• 11.2.4.1 (Open Functionality Software) – Does not		
apply		
• 11.2.4.1 (Closed Software) – Does not apply		
11.8.2 (Authoring Tool)12.1.2 (Product Docs)		
• 12.1.2 (Froduct Docs) • 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web		
software		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs) – Does not apply to non-web		
docs		
2.4.2 Page Titled (Level A)	Supports	Each page has a unique, descriptive title that
Also applies to:		identifies its purpose and location within the
EN 301 549 Criteria		application.
• 9.2.4.2 (Web)		
• 10.2.4.2 (Non-web document)		
• 11.2.4.2 (Open Functionality Software) - Does not		
apply		
 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 		
• 12.1.2 (Product Docs)		
• 12.1.2 (Floddet Bocs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria	Partially supports	Focus order generally follows a logical sequence; minor improvements to focus return behavior are planned for modal components.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All links and interactive elements have clear, descriptive text that identifies their purpose, either on their own or through surrounding context.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software)	Supports	The product includes pointer-based interactions but does not require multi-pointer or path-based gestures. All functions can be performed with a single pointer or keyboard.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.5.1 (Closed Software)		-
• 11.8.2 (Authoring Tool)		
 12.1.2 (Product Docs) 		
 12.2.4 (Support Docs) 		
Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	Actions are triggered on pointer release
Also applies to:		(click), allowing users to abort or avoid
EN 301 549 Criteria		accidental activation. No functionality depends
• 9.2.5.2 (Web)		on press-and-hold or down-event activation.
 10.2.5.2 (Non-web document) 		
 11.2.5.2 (Open Functionality Software) 		
 11.2.5.2 (Closed Software) 		
 11.8.2 (Authoring Tool) 		
 12.1.2 (Product Docs) 		
 12.2.4 (Support Docs) 		
Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	The accessible names of controls match their
Also applies to:		visible labels. Screen readers announce the
EN 301 549 Criteria		same text users see on buttons and interactive
• 9.2.5.3 (Web)		elements.
 10.2.5.3 (Non-web document) 		
 11.2.5.3.1 (Open Functionality Software) 		
• 11.2.5.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not applicable	The product does not rely on device motion or
Also applies to:		gestures for any functionality. All features are
EN 301 549 Criteria		operated using standard pointer or keyboard
• 9.2.5.4 (Web)		input.
 10.2.5.4 (Non-web document) 		
 11.2.5.4 (Open Functionality Software) 		
11.2.5.4 (Closed Software)		

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool)		-
• 12.1.2 (Product Docs)		
 12.2.4 (Support Docs) 		
Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A)	Supports	The default human language of the page is
Also applies to:		programmatically identified using the lang
EN 301 549 Criteria		attribute on the HTML element.
• 9.3.1.1 (Web)		
 10.3.1.1 (Non-web document) 		
 11.3.1.1.1 (Open Functionality Software) 		
 11.3.1.1.2 (Closed Software) 		
11.8.2 (Authoring Tool)		
12.1.2 (Product Docs)		
 12.2.4 (Support Docs) 		
Revised Section 508		
501 (Web) (Software)		
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		
3.2.1 On Focus (Level A)	Supports	Elements receiving focus do not trigger
Also applies to:		unexpected changes of context. Actions occur
EN 301 549 Criteria		only upon explicit user activation.
• 9.3.2.1 (Web)		
 10.3.2.1 (Non-web document) 		
 11.3.2.1 (Open Functionality Software) 		
 11.3.2.1 (Closed Software) 		
11.8.2 (Authoring Tool)		
12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
501 (Web) (Software)		
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		
3.2.2 On Input (Level A)	Partially supports	Most input changes do not cause unexpected
Also applies to:		context changes. A few switch controls trigger

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		immediate state updates that are essential to functionality.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Help and support resources are consistently available in the same location and identified using consistent labeling across the product.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Input errors are identified using text in addition to color, and error messages are programmatically associated with the relevant fields.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document)	Supports	All form fields and interactive controls include visible labels or instructions that describe their purpose. Labels are programmatically associated with input fields.

Criteria	Conformance Lavel	Domarka and Evplanations
 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 	Conformance Level	Remarks and Explanations
602.3 (Support Docs) 3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The product does not require users to re-enter information that has already been provided or can be retained automatically, except where necessary for security or confirmation.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document)	Supports	All interactive elements expose appropriate name, role, and state information to assistive technologies using native HTML semantics and ARIA attributes.

Criteria	Conformance Level	Remarks and Explanations
 11.4.1.2.1 (Open Functionality Software) 		
 11.4.1.2.2 (Closed Software) – Does not apply 		
11.8.2 (Authoring Tool)		
 12.1.2 (Product Docs) 		
 12.2.4 (Support Docs) 		
Revised Section 508		
501 (Web) (Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	The product does not include any live audio or
Also applies to:		video content that would require live
EN 301 549 Criteria		captioning.
• 9.1.2.4 (Web)		
 10.1.2.4 (Non-web document) 		
 11.1.2.4 (Open Functionality Software) 		
11.1.2.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web) (Software)		
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	The product does not include prerecorded
Also applies to:		video content requiring audio description. Any
EN 301 549 Criteria		external tutorial or marketing videos are
• 9.1.2.5 (Web)		outside the product's scope.

Criteria	Conformance Level	Remarks and Explanations
 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product does not restrict its view or functionality to a specific display orientation. Content and features adapt to both portrait and landscape modes.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Input fields that collect user data use appropriate HTML types and autocomplete attributes to identify their purpose to assistive technologies and browsers.
1.4.3 Contrast (Minimum) (Level AA) Also applies to:	Partially supports	The default color scheme of the web application contains multiple instances where

Criteria	Conformance Level	Remarks and Explanations
 EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		the contrast ratio for text elements is below the required 4.5:1 ratio (e.g., buttons, metadata labels, and separators on search pages). However, the termFinder application is fully customizable by the administrator, including logos and branding colors. Therefore, the administrator can select a color scheme that meets or exceeds the WCAG 2.1 AA minimum contrast requirements.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Text can be resized up to 200 percent without loss of content or functionality, and without requiring the use of assistive technology.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool)	Supports	Text is presented using actual text rather than images. Exceptions are limited to essential branding graphics, such as logos.

Criteria	Conformance Level	Remarks and Explanations
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Content reflows into a single column at a viewport width equivalent to 320 CSS pixels (which corresponds to 400% zoom on a standard desktop screen) without requiring horizontal scrolling to view content or functionality.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially supports	Some interactive components, such as the borders of text input fields and certain icons, may not meet the required 3:1 contrast ratio against the adjacent background, similar to the text contrast issues found in 1.4.3. However, the administrator can apply custom branding colors through the customization features to ensure the required 3:1 contrast ratio is achieved for non-textual elements.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software)	Supports	The functionality and content of the TermFinder web application are maintained and readable when a user overrides the default text spacing styles to the required metric values without overlapping or losing information.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.12 (Closed Software)		-
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	The product displays brief tooltip content on
Also applies to:		hover. Tooltips are non-obtrusive, disappear
EN 301 549 Criteria		when focus or pointer moves away, and do not
• 9.1.4.13 (Web)		interfere with other interface elements.
 10.1.4.13 (Non-web document) 		
 11.1.4.13 (Open Functionality Software) 		
• 11.1.4.13 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.4.5 Multiple Ways (Level AA)	Supports	Users can access main functions and views
Also applies to:		through multiple navigation paths, such as
EN 301 549 Criteria		menus, links, and search or filtering listings.
• 9.2.4.5 (Web)		The product provides consistent and
 10.2.4.5 (Non-web document) – Does not apply 		predictable navigation options throughout the
 11.2.4.5 (Open Functionality Software) – Does not 		interface.
apply		
• 11.2.4.5 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web) (Software) – Does not apply to non-web		
software		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs) – Does not apply to non-web		
docs		

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Headings and labels are descriptive, clearly defining the topic or purpose of the sections and form controls they relate to. As this is a streamlined web application, the classic multi-level document heading structure is not applicable; instead, the focus is on clearly labeled form controls (search fields, input forms) and main section titles, all of which are correctly associated and descriptive.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Most interactive elements provide a visible focus indicator when navigated via keyboard.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	Focus indicators are generally visible and not obscured by other content. Some overlapping UI elements, such as modals or floating panels, may partially cover focused components.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply	Not applicable	The product does not include any functionality that requires dragging movements. All

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		interactions are performed using clicks, keyboard input, or standard selection methods.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Partially supports	Most interactive elements meet or exceed the
EN 301 549 Criteria – Does not apply		24×24 px minimum target size.
Revised Section 508 – Does not apply		
3.1.2 Language of Parts (Level AA)	Partially supports	The product interface is presented in a single
Also applies to:		language at a time. Some user-generated or
EN 301 549 Criteria		mixed-language content may not be
• 9.3.1.2 (Web)		programmatically identified for language
 10.3.1.2 (Non-web document) 		changes.
• 11.3.1.2 (Open Functionality Software) – Does not		
apply11.3.1.2 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.1.2 (Floddet Docs) • 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web) (Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA)	Supports	Navigation elements and interface structure
Also applies to:		are presented in a consistent order and
EN 301 549 Criteria		position across the product, allowing users to
• 9.3.2.3 (Web)		predict and locate features easily.
 10.3.2.3 (Non-web document) – Does not apply 		
 11.3.2.3 (Open Functionality Software) – Does not 		
apply		
 11.3.2.3 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web) (Software) – Does not apply to non-web		
software		

Criteria	Conformance Level	Remarks and Explanations
 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web) (Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Identical functions and components are labeled and identified consistently across the product. Terminology and icons follow established UX writing and design system standards to ensure uniform user experience.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	When input errors are detected, clear text descriptions and correction suggestions are provided whenever possible. Error messages are specific and guide users on how to resolve the issue.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	The application is a terminology search and suggestion tool. The user interface does not allow users to perform critical operations that result in legal commitments, financial transactions, or the permanent modification or deletion of user-controlled data.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Authentication does not rely on cognitive functions such as memorization, recognition, or puzzles. Standard username and password fields are compatible with password managers and support copy/paste operations.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Status messages, such as search results (e.g., number of terms found), system warnings, and successful form submissions on the Suggestion page, are programmatically determined and conveyed to the user without receiving focus, utilizing ARIA live regions or equivalent methods.

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
1.2.9 Audio-only (Live) (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
1.4.6 Contrast (Enhanced) (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
1.4.7 Low or No Background Audio (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
1.4.8 Visual Presentation (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
1.4.9 Images of Text (No Exception) (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
2.1.3 Keyboard (No Exception) (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.

Criteria	Conformance Level	Remarks and Explanations
2.2.3 No Timing (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
2.2.4 Interruptions (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
2.2.5 Re-authenticating (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
2.3.2 Three Flashes (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
2.4.8 Location (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
2.4.9 Link Purpose (Link Only) (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
2.4.10 Section Headings (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
2.4.13 Focus Appearance (Level AAA 2.2 only)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.

Criteria	Conformance Level	Remarks and Explanations
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
3.1.3 Unusual Words (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
3.1.4 Abbreviations (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
3.1.5 Reading Level (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
3.1.6 Pronunciation (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
3.2.5 Change on Request (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
3.3.5 Help (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
3.3.6 Error Prevention (All) (Level AAA)	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
EN 301 549 Criteria – Does not apply	AAA criterion)	AA conformance. AAA criteria are out of
Revised Section 508 – Does not apply		current project scope.
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2	Not applicable (Level	The product is evaluated for WCAG 2.1 Level
only)	AAA criterion)	AA conformance. AAA criteria are out of
EN 301 549 Criteria – Does not apply		current project scope.
Revised Section 508 – Does not apply		

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	The product is operable with screen readers and keyboard navigation. Most core interactions are accessible non-visually.
302.2 With Limited Vision	Partially supports	The interface supports browser zoom, large font scaling, and high-contrast viewing. Contrast and focus visibility improvements are ongoing to better support users with low vision.
302.3 Without Perception of Color	Partially supports	The product does not rely on color alone to convey meaning, and status indicators include text or icons.
302.4 Without Hearing	Not applicable	The product does not include audio-dependent functionality. All information is presented visually.
302.5 With Limited Hearing	Not applicable	The product contains audio content. All important information is available visually.
302.6 Without Speech	Not applicable	Speech input is not required. All interactions can be performed with keyboard, mouse, or assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Partially supports	The product supports full keyboard navigation and does not require complex pointer movements. Some smaller interaction targets and custom controls are being optimized for easier motor access.
302.8 With Limited Reach and Strength	Partially supports	The interface is navigable by keyboard and does not require extended reach or force. Some components are being refined to reduce reliance on precise pointer movements.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product uses clear UI language and consistent patterns. Some workflows remain complex and may require additional simplification or guidance for users with cognitive or learning limitations.

Chapter 4: Hardware

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response	Heading cell – no response
402 Closed Functionality	required	required
402.1 General	Heading cell – no response	Heading cell – no response
402. i General	required	required
402.2 Speech-Output Enabled	Heading cell – no response	Heading cell – no response
	required	required
402.2.1 Information Displayed On-Screen	Not applicable	Not applicable
402.2.2 Transactional Outputs	Not applicable	Not applicable
402.2.3 Speech Delivery Type and Coordination	Not applicable	Not applicable
402.2.4 User Control	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
402.2.5 Braille Instructions	Not applicable	Not applicable
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not applicable	Not applicable
402.3.2 Non-private Listening	Not applicable	Not applicable
402.4 Characters on Display Screens	Not applicable	Not applicable
402.5 Characters on Variable Message Signs	Not applicable	Not applicable
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not applicable	Not applicable
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not applicable	Not applicable
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not applicable	Not applicable
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not applicable	Not applicable
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not applicable	Not applicable
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not applicable	Not applicable
407.3.2 Alphabetic Keys	Not applicable	Not applicable
407.3.3 Numeric Keys	Not applicable	Not applicable
407.4 Key Repeat	Not applicable	Not applicable
407.5 Timed Response	Not applicable	Not applicable
407.6 Operation	Not applicable	Not applicable
407.7 Tickets, Fare Cards, and Keycards	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
407.8 Reach Height and Depth	Heading cell – no response	Heading cell – no response
	required	required
407.8.1 Vertical Reference Plane	Not applicable	Not applicable
407.8.1.1 Vertical Plane for Side Reach	Not applicable	Not applicable
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	Not applicable
407.8.2 Side Reach	Not applicable	Not applicable
407.8.2.1 Unobstructed Side Reach	Not applicable	Not applicable
407.8.2.2 Obstructed Side Reach	Not applicable	Not applicable
407.8.3 Forward Reach	Not applicable	Not applicable
407.8.3.1 Unobstructed Forward Reach	Not applicable	Not applicable
407.8.3.2 Obstructed Forward Reach	Not applicable	Not applicable
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	Not applicable
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	Not applicable
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not applicable	Not applicable
408.3 Flashing	Not applicable	Not applicable Not applicable
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not applicable	Not applicable
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not applicable	Not applicable
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not applicable	Not applicable
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable	Not applicable
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not applicable	Not applicable
412.3.2 Wireline Handsets	Not applicable	Not applicable
412.4 Digital Encoding of Speech	Not applicable	Not applicable
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not applicable	Not applicable
412.7 Video Communication	Not applicable	Not applicable
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not applicable	Not applicable
412.8.2 Voice and Hearing Carry Over	Not applicable	Not applicable
412.8.3 Signal Compatibility	Not applicable	Not applicable
412.8.4 Voice Mail and Other Messaging Systems	Not applicable	Not applicable
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not applicable	Not applicable
413.1.2 Pass-Through of Closed Caption Data	Not applicable	Not applicable
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not applicable	Not applicable
414.1.2 Other ICT	Not applicable	Not applicable
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not applicable	Not applicable
415.1.2 Audio Description Controls	Not applicable	Not applicable

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	The product does not override or interfere with accessibility features provided by the operating system, browser, or assistive technologies. Users retain full control over zoom, contrast, keyboard navigation, and screen reader settings.
502.2.2 No Disruption of Accessibility Features	Supports	The product does not disable, disrupt, or interfere with browser, OS, or assistive technology accessibility features. Screen readers, magnifiers, and other tools operate as intended during use.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	User interface components expose accurate name, role, and state information to assistive technologies through proper use of HTML semantics and WAI-ARIA attributes.
502.3.2 Modification of Object Information	Supports	Changes in object state, value, or properties are programmatically exposed to assistive technologies. Dynamic updates (such as expanded, selected, or checked states) are reflected in the accessibility tree in real time.
502.3.3 Row, Column, and Headers	Partially supports	Tabular and grid structures expose row and column information to

Criteria	Conformance Level	Remarks and Explanations
		assistive technologies in most
		cases. Some complex or dynamic
		table elements are being refined to
		ensure consistent association of
		headers and cell relationships
		across all contexts.
		All interactive components expose
		their current values and states
		programmatically to assistive
502.3.4 Values	Supports	technologies. The product uses
		native Material UI components that
		provide full ARIA and HTML
		semantics by default.
		Users can modify values of
		interactive components using both
		standard input methods and
502.3.5 Modification of Values	Supports	assistive technologies. Native
		Material UI components ensure
		ARIA-compliant value updates and
		full keyboard operability.
		All form controls and interactive
502.3.6 Label Relationships	Supports	elements are programmatically
		associated with their visible labels.
		Hierarchical UI structures are
502.3.7 Hierarchical Relationships	Supports	programmatically conveyed to
·	·	assistive technologies.
		All visible texts are
502.3.8 Text	Supports	programmatically exposed to
	·	assistive technologies.
FOO O O Maraliffications of Took	Curanautha	Users can enter and modify text
502.3.9 Modification of Text	Supports	using assistive technologies.
		Action menus and context menus
502.3.10 List of Actions	Supports	are programmatically exposed to
		assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
502.3.11 Actions on Objects	Supports	All actions associated with user interface objects can be performed using keyboard and assistive technologies.
502.3.12 Focus Cursor	Supports	The product provides a visible focus indicator for all interactive elements, and programmatic focus information is fully conveyed to assistive technologies.
502.3.13 Modification of Focus Cursor	Supports	Focus movement is programmatically conveyed to assistive technologies.
502.3.14 Event Notification	Supports	Most user interface events and state changes are programmatically conveyed to assistive technologies through ARIA roles, states, and properties. Some dynamic status messages are still being refined to ensure they are consistently announced by screen readers.
502.4 Platform Accessibility Features	Partially supports	The product interoperates with most platform-level accessibility features, including screen readers, keyboard navigation, and browser zoom. Some components use custom focus indicators instead of native platform focus styling, which may limit full alignment with certain system-level accessibility settings.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially supports	The product supports common platform and browser preferences such as zoom and reduced motion.

Criteria	Conformance Level	Remarks and Explanations
		Some system-level behaviors—like native context menus, focus styling, and certain keyboard shortcuts—are overridden by the custom interaction model of the memoQ editor.
503.3 Alternative User Interfaces	Supports	The product works with assistive technologies provided by the platform, including screen readers and alternative input methods. Standard web accessibility APIs exposed through the browser remain available to these tools.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	The product does not provide time- based media with captions.
503.4.2 Audio Description Controls	Not applicable	The product does not include time- based media requiring audio descriptions.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Partially supports	The product generally preserves accessibility-related information—such as structure and alternative text—when converting or exporting supported file formats.
504.2.2 PDF Export	Not applicable	The product does not provide PDF export functionality.
504.3 Prompts	Not applicable	The product does not include authoring features that require prompting accessibility information.

Criteria	Conformance Level	Remarks and Explanations
504.4 Templates	Not applicable	The product does not provide templates for creating or generating content.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response	Heading cell – no response
	required	required
602 Support Documentation	Heading cell – no response	Heading cell – no response
	required	required
602.2 Accessibility and Compatibility Features	Partially supports	TermFinder is a simple web
		application that relies on standard
		browser functions and does not
		include documentation for
		specialized, dedicated accessibility
		or compatibility features.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x
002.0 Electronic Support Documentation	<u> </u>	section
602.4 Alternate Formats for Non-Electronic Support	Not applicable	The product does not provide non-
		electronic (printed) support
Dodinionation		documentation.
603 Support Services	Heading cell – no response	Heading cell – no response
	required	required
603.2 Information on Accessibility and Compatibility Features	Partially supports	TermFinder is a simple web
		application that relies on standard
		browser functions and does not
		include documentation for
		specialized, dedicated accessibility
		or compatibility features.
603.3 Accommodation of Communication Needs	Supports	Support services accommodate
		different communication needs

Criteria	Conformance Level	Remarks and Explanations
		through accessible electronic
		channels, including email and the
		online support portal.

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Notes:

Clause <u>4: Functional Performance Statements</u> (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	The product supports use with assistive technologies such as screen readers and keyboard-only navigation. Some complex custom components, including the editor's context menu and certain interactive panels, may require further improvements for full nonvisual operation.
4.2.2 Usage with limited vision	Partially supports	The product supports browser zoom and provides generally sufficient visual contrast and focus indication. Some custom components may require further visual refinements to ensure optimal use for users with limited vision.
4.2.3 Usage without perception of colour	Support	The product does not rely on colour alone to convey information. Status indicators, actions, and interface elements include text labels or icons that make them understandable without colour perception.

4.2.4 Usage without hearing	Not applicable	The product does not provide audio content or audio-dependent functionality.
4.2.5 Usage with limited hearing	Not applicable	The product does not provide audio content or audio-dependent functionality.
4.2.6 Usage with no or limited vocal capability	Not applicable	The product does not require speech input for any functionality.
4.2.7 Usage with limited manipulation or strength	Partially supports	The product supports keyboard operation and does not require complex pointer manipulation. Some interface elements may benefit from larger targets or improved keyboard access for users with limited dexterity.
4.2.8 Usage with limited reach	Partially supports	The product supports keyboard navigation and does not require large pointer movements. Some custom components may need further refinement to ensure full operability for users with limited reach.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not include flashing content or animations that could trigger photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Partially supports	The product provides consistent layouts, clear labels, and predictable interactions. Some workflows involve complex information and may require additional simplification for users with cognitive or learning limitations.

4.2.11 Privacy	Supports	The product does not require disclosure of personal information through inaccessible or non-private means. Users can operate the product privately using standard input methods and assistive technologies.
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Clause <u>5: Generic Requirements</u>

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	The product does not provide audio output.
5.1.3.2 Auditory output delivery including speech	Not applicable	The product does not deliver audio or speech output.
5.1.3.3 Auditory output correlation	Not applicable	The product does not provide auditory output.
5.1.3.4 Speech output user control	Not applicable	The product does not provide speech output.
5.1.3.5 Speech output automatic interruption	Not applicable	The product does not provide speech output.
5.1.3.6 Speech output for non-text content	Not applicable	The product does not provide speech output.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.7 Speech output for video information	Not applicable	The product does not provide speech output.
5.1.3.8 Masked entry	Not applicable	The product does not use masked entry with audio feedback.
5.1.3.9 Private access to personal data	Not applicable	The product does not output personal data via audio.
5.1.3.10 Non-interfering audio output	Not applicable	The product does not provide audio output.
5.1.3.11 Private listening volume	Not applicable	The product does not include audio playback.
5.1.3.12 Speaker volume	Not applicable	The product does not include audio playback.
5.1.3.13 Volume reset	Not applicable	The product does not include audio playback.
5.1.3.14 Spoken languages	Not applicable	The product does not include audio playback.
5.1.3.15 Non-visual error identification	Not applicable	The product does not provide auditory error messages.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The product does not generate audio-based transactional outputs.
5.1.4 Functionality closed to text enlargement	Not applicable	The product is not a closed system and supports browser-level text enlargement.
5.1.5 Visual output for auditory information	Not applicable	The product does not include auditory information requiring visual alternatives.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	The product is a web application and does not operate as closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.7 Access without speech	Not applicable	The product does not use or require speech input.
5.2 Activation of accessibility features	Not applicable	Accessibility features are activated at the operating system or browser level, not by the product.
5.3 Biometrics	Not applicable	The product does not implement biometric authentication.
5.4 Preservation of accessibility information during conversion	Party supports	The product generally preserves structural and accessibility-related information during file conversion.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The product is a web application and does not include physically operable parts.
5.5.2 Operable parts discernibility	Not applicable	The product does not include physically operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	The product does not include physical controls requiring tactile or auditory status feedback.
5.6.2 Visual status	Not applicable	The product does not include physically operable parts that require visual status indicators.
5.7 Key repeat	Not applicable	Key repeat is controlled by the operating system, not by the product.
5.8 Double-strike key acceptance	Not applicable	Double-strike key behavior is controlled by the operating system, not by the product.

Criteria	Conformance Level	Remarks and Explanations
5.9 Simultaneous user actions		The product does not require simultaneous activation of physical controls.

Clause 6: ICT with Two-Way Voice Communication

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not applicable	The product does not provide two-way audio communication.
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not applicable	The product does not provide RTT communication.
6.2.1.2 Concurrent voice and text	Not applicable	The product does not provide RTT communication.
6.2.2.1 Visually distinguishable display	Not applicable	The product does not provide RTT communication.
6.2.2.2 Programmatically determinable send and receive direction	Not applicable	The product does not provide RTT communication.
6.2.2.3 Speaker identification	Not applicable	The product does not provide RTT communication.
6.2.2.4 Visual indicator of Audio with RTT	Not applicable	The product does not provide RTT communication.
6.2.3 Interoperability	Not applicable	The product does not provide RTT communication.
6.2.4 RTT responsiveness	Not applicable	The product does not provide RTT communication.
6.3 Caller ID	Not applicable	The product does not provide RTT communication.
6.4 Alternatives to voice-based services	Not applicable	The product does not provide RTT communication.

6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not applicable	The product does not provide video communication.
6.5.3 Frame rate	Not applicable	The product does not provide video communication.
6.5.4 Synchronization between audio and video	Not applicable	The product does not provide video communication.
6.5.5 Visual indicator of audio with video	Not applicable	The product does not provide video communication.
6.5.6 Speaker identification with video (sign language) communication	Not applicable	The product does not provide video communication.
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Clause 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not applicable	The product does not play video content.
7.1.2 Captioning synchronization	Not applicable	The product does not play video content.
7.1.3 Preservation of captioning	Not applicable	The product does not process or convert video content.
7.1.4 Captions characteristics	Not applicable	The product does not provide captioning features.
7.1.5 Spoken subtitles	Not applicable	The product does not include video playback or spoken subtitles.

7.2.1 Audio description playback	Not applicable	The product does not include video
		playback.
7.2.2 Audio description synchronization	Not applicable	The product does not include video
		playback.
7.2.3 Preservation of audio description	Not applicable	The product does not process or
		convert video content.
7.3 User controls for captions and audio description	Not applicable	The product does not include video
		playback or media controls.

Clause 8: Hardware

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell - no response	Heading cell – no response
	required	required
8.1.2 Standard connections	Not applicable	Not applicable
8.1.3 Colour	Not applicable	Not applicable
8.2 Hardware products with speech output	Heading cell – no response	Heading cell – no response
	required	required
8.2.1.1 Speech volume range	Not applicable	Not applicable
8.2.1.2 Incremental volume control	Not applicable	Not applicable
8.2.2.1 Fixed-line devices	Not applicable	Not applicable
8.2.2.2 Wireless communication devices	Not applicable	Not applicable
8.3 Stationary ICT	Heading cell – no response	Heading cell – no response
	required	required
8.3.2.1 Unobstructed high forward reach	Not applicable	Not applicable
8.3.2.2 Unobstructed low forward reach	Not applicable	Not applicable
8.3.2.3.1 Clear space	Not applicable	Not applicable
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not applicable	Not applicable
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not applicable	Not applicable
8.3.2.4 Knee and toe clearance width	Not applicable	Not applicable
8.3.2.5 Toe clearance	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
8.3.2.6 Knee clearance	Not applicable	Not applicable
8.3.3.1 Unobstructed high side reach	Not applicable	Not applicable
8.3.3.2 Unobstructed low side reach	Not applicable	Not applicable
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not applicable	Not applicable
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not applicable	Not applicable
8.3.4.1 Change in level	Not applicable	Not applicable
8.3.4.2 Clear floor or ground space	Not applicable	Not applicable
8.3.4.3.2 Forward approach	Not applicable	Not applicable
8.3.4.3.3 Parallel approach	Not applicable	Not applicable
8.3.5 Visibility	Not applicable	Not applicable
8.3.6 Installation instructions	Not applicable	Not applicable
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not applicable	Not applicable
8.4.2.1 Means of operation of mechanical parts	Not applicable	Not applicable
8.4.2.2 Force of operation of mechanical parts	Not applicable	Not applicable
8.4.3 Keys, tickets and fare cards	Not applicable	Not applicable
8.5 Tactile indication of speech mode	Not applicable	Not applicable

Clause 9: Web (see WCAG 2.x section)

Notes:

Clause <u>10: Non-Web Documents</u>

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response
		required

Criteria	Conformance Level	Remarks and Explanations
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x
		section
10.5 Caption positioning	Not applicable	The product does not include video
		playback or captioned media.
10.6 Audio description timing	Not applicable	The product does not provide
		video or audio description features.

Clause 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not applicable	This criterion pertains exclusively to Non-web Software. As the memoQ termFinder is a web application, this specific requirement is outside the scope.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.5 Object information	Not applicable	This criterion pertains exclusively
		to Non-web Software. As the
		memoQ termFinder is a web
		application, this specific
		requirement is outside the scope.
11.5.2.6 Row, column, and headers	Not applicable	This criterion pertains exclusively
		to Non-web Software. As the
		memoQ termFinder is a web
		application, this specific
		requirement is outside the scope.
11.5.2.7 Values	Not applicable	This criterion pertains exclusively
		to Non-web Software. As the
		memoQ termFinder is a web
		application, this specific
		requirement is outside the scope.
11.5.2.8 Label relationships	Not applicable	This criterion pertains exclusively
		to Non-web Software. As the
		memoQ termFinder is a web
		application, this specific
		requirement is outside the scope.
11.5.2.9 Parent-child relationships	Not applicable	This criterion pertains exclusively
		to Non-web Software. As the
		memoQ termFinder is a web
		application, this specific
		requirement is outside the scope.
11.5.2.10 Text	Not applicable	This criterion pertains exclusively
		to Non-web Software. As the
		memoQ termFinder is a web
		application, this specific
		requirement is outside the scope.
11.5.2.11 List of available actions	Not applicable	This criterion pertains exclusively
		to Non-web Software. As the
		memoQ termFinder is a web

Criteria	Conformance Level	Remarks and Explanations
		application, this specific
		requirement is outside the scope.
11.5.2.12 Execution of available actions	Not applicable	This criterion pertains exclusively
		to Non-web Software. As the
		memoQ termFinder is a web
		application, this specific
		requirement is outside the scope.
Not applicable	Not applicable	This criterion pertains exclusively
		to Non-web Software. As the
		memoQ termFinder is a web
		application, this specific
		requirement is outside the scope.
11.5.2.14 Modification of focus and selection attributes	Not applicable	This criterion pertains exclusively
		to Non-web Software. As the
		memoQ termFinder is a web
		application, this specific
		requirement is outside the scope.
11.5.2.15 Change notification	Not applicable	This criterion pertains exclusively
		to Non-web Software. As the
		memoQ termFinder is a web
		application, this specific
		requirement is outside the scope.
11.5.2.16 Modifications of states and properties	Not applicable	This criterion pertains exclusively
		to Non-web Software. As the
		memoQ termFinder is a web
		application, this specific
		requirement is outside the scope.
11.5.2.17 Modifications of values and text	Not applicable	This criterion pertains exclusively
		to Non-web Software. As the
		memoQ termFinder is a web
		application, this specific
		requirement is outside the scope.
11.6 Documented accessibility usage	Not applicable	Heading cell – no response
		required

Criteria	Conformance Level	Remarks and Explanations
11.6.1 User control of accessibility features	Not applicable	This criterion pertains exclusively to Non-web Software. As the memoQ termFinder is a web application, this specific requirement is outside the scope.
11.6.2 No disruption of accessibility features	Not applicable	This criterion pertains exclusively to Non-web Software. As the memoQ termFinder is a web application, this specific requirement is outside the scope.
11.7 User preferences	Not applicable	This criterion pertains exclusively to Non-web Software. As the memoQ termFinder is a web application, this specific requirement is outside the scope.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not applicable	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not applicable	This criterion pertains exclusively to Non-web Software. As the memoQ termFinder is a web application, this specific requirement is outside the scope.
11.8.4 Repair assistance	Not applicable	This criterion pertains exclusively to Non-web Software. As the memoQ

Criteria	Conformance Level	Remarks and Explanations
		termFinder is a web application, this
		specific requirement is outside the
		scope.
11.8.5 Templates	Not applicable	This criterion pertains exclusively to
		Non-web Software. As the memoQ
		termFinder is a web application, this
		specific requirement is outside the
		scope.

Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Information about accessibility features and assistive technology compatibility is available through documentation and support channels.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Support services can provide information about the product's accessibility features and assistive technology compatibility.

Criteria	Conformance Level	Remarks and Explanations
12.2.3 Effective communication	Supports	Support services provide accessible electronic communication channels suitable for users with diverse communication needs.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause 13: ICT Providing Relay or Emergency Service Access

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not applicable	The product does not provide telephony or text relay services.
13.1.3 Sign relay services	Not applicable	The product does not provide sign relay or video relay services.
13.1.4 Lip-reading relay services	Not applicable	The product does not include video or lip-reading relay functionality.
13.1.5 Captioned telephony services	Not applicable	The product does not support captioned telephony.
13.1.6 Speech to speech relay services	Not applicable	The product does not include speech relay services.
13.2 Access to relay services	Not applicable	The product does not provide or interface with relay services.
13.3 Access to emergency services	Not applicable	The product is not a telecommunication system and does not access emergency services.

Legal disclaimer

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