



Accessibility Conformance Report - International edition

(Based on VPAT® Version 2.5Rev)

Company:	memoQ Translation Technologies Ltd.
Name of product/version:	memoQweb
Report date:	August 28, 2026.
Product description:	A browser-based interface that allows using memoQ TMS without the memoQ desktop app. Translators can work on assigned documents online, while project managers can manage projects, resources and track progress. Available to customers with any memoQ TMS license.
Contact information:	accessibilityteam@memoq.com
Notes:	The product is a web application (SaaS) and is therefore evaluated under the Web category. This report focuses on the accessibility compliance of the web interface and in-browser functionality. memoQ provides a public accessibility statement describing our ongoing efforts, current accessibility status, known limitations, and continuous improvement commitments.

You can read it here: [memoQ accessibility statement](#)

Evaluation methods used:

We checked accessibility using **Axe DevTools**, **Google Lighthouse**, and manual testing with keyboard and screen readers (**JAWS**, **NVDA**, and **VoiceOver**) in all major browsers. All testing followed memoQ's accessibility review process, which is based on the WCAG 2.2 Level AA standards.

Applicable standards and guidelines: [WCAG 2.2 AA, EN 301 549, Section 508](#)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Commented [GB1]: @Monika Skoneczna the link is false for now, but I was thinking to put it here :)

Commented [MS2R1]: Updated :)

Commented [GB3]: @Monika Skoneczna the link is false for now, but I was thinking to put it here :)

Commented [MS4R3]: Updated :)

Commented [MS5]: @György, how about "and" instead of "/"?"

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Some images lack alternative text, and ARIA progressbar elements are missing accessible names. Work is underway to add descriptive alt text and ARIA labels to all meaningful non-text content.
<u>1.2.1 Audio-only and Video-only (Prerecorded) (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Not applicable	No audio or video content included.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
<u>1.2.2 Captions (Prerecorded) (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	No audio or video content included.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	No audio or video content included.
<u>1.3.1 Info and Relationships (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.3.1 (Web)	Partially supports	Some ARIA role structures are incomplete: elements with roles requiring specific child roles or parent roles are missing the expected

Criteria	Conformance Level	Remarks and Explanations
10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		hierarchy. Improvements to semantic structure are in progress.
<u>1.3.2 Meaningful Sequence (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Content is presented in a logical reading and navigation order that matches the visual layout.
<u>1.3.3 Sensory Characteristics (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	Instructions and content do not rely solely on sensory characteristics such as shape, size, or location.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.4.1 Use of Color (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Color is not used as the sole means of conveying information, indicating actions, or distinguishing elements.
<u>1.4.2 Audio Control (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	No audio content included.
<u>2.1.1 Keyboard (Level A 2.0, 2.1, and 2.2)</u> Also applies to:	Partially supports	Most interactive elements are operable using a keyboard. Some nested interactive controls

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		may cause focus or announcement issues with assistive technologies. Improvements are planned.
<u>2.1.2 No Keyboard Trap (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	All interactive components, dialogs, and modals can be navigated and exited using a keyboard without trapping the focus.
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool)	Supports	The product does not use single-character keyboard shortcuts; all shortcuts require modifier keys or are context-dependent.

Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<u>2.2.1 Timing Adjustable (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	The product does not include time-based activities that require user interaction within a set time limit.
<u>2.2.2 Pause, Stop, Hide (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The product does not contain unnecessary moving or blinking content. Certain elements (e.g., adding comments or resolving issues) refresh automatically as part of essential real-time collaboration features. These updates are brief, non-distracting, and essential to the product's core functionality.
<u>2.3.1 Three Flashes or Below Threshold (Level A 2.0, 2.1, and 2.2)</u> Also applies to:	Supports	The product does not contain flashing or blinking content that could cause seizures or

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		physical reactions. No elements flash more than three times per second.
<u>2.4.1 Bypass Blocks (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Partially supports	Some landmark regions are present, but page content is not consistently contained within landmarks. A main landmark and explicit skip navigation link are planned for a future update.
<u>2.4.2 Page Titled (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document)	Supports	Each page has a descriptive title that identifies its purpose.

Criteria	Conformance Level	Remarks and Explanations
11.2.4.2 (Open Functionality Software) – Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>2.4.3 Focus Order (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Focus order generally follows a logical sequence; some nested interactive elements may cause unexpected focus behavior.
<u>2.4.4 Link Purpose (In Context) (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Partially supports	Most links have descriptive text, but some links lack discernible text. Improvements are planned to ensure all links clearly identify their purpose.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product does not require multi-pointer or path-based gestures.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Actions are triggered on pointer release (click), allowing users to abort or avoid accidental activation. No functionality depends on press-and-hold or down-event activation.
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool)	Supports	The accessible names of controls match their visible labels. Screen readers announce the same text users see on buttons and interactive elements.

Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not applicable	The product does not rely on device motion.
<u>3.1.1 Language of Page (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Within the application, the HTML lang attribute is set and identifies the active user interface language, updating dynamically when the user switches the interface language. The lang attribute is missing on the sign-in page, so the language of that page is not programmatically determinable.
<u>3.2.1 On Focus (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software)	Supports	Elements receiving focus do not trigger unexpected changes of context. Actions occur only upon explicit user activation.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>3.2.2 On Input (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Most input changes do not cause unexpected context changes. Switch controls trigger immediate state updates that are essential to functionality.
<u>3.2.6 Consistent Help</u> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Help and support resources are consistently available in the same location and identified using consistent labeling across the product.
<u>3.3.1 Error Identification (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Supports	Input errors are identified using text in addition to color, and error messages are programmatically associated with the relevant fields.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>3.3.2 Labels or Instructions (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Most form fields include visible labels, but some form elements lack associated labels and some select elements lack accessible names. Some form elements are labeled only via title attribute. Improvements to ensure all fields have proper visible and programmatic labels are in progress.
<u>3.3.7 Redundant Entry (Level A 2.2 only)</u> EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The product does not require users to re-enter information that has already been provided or can be retained automatically, except where necessary for security or confirmation.
<u>4.1.2 Name, Role, Value (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Partially supports	Many interactive elements lack accessible names: buttons, form labels, ARIA input fields, select elements, and links. Some ARIA attributes are used incorrectly (prohibited attribute instances). Nested interactive controls may cause screen reader issues. Significant remediation work is planned.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live) (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	The product does not include any live audio or video content that would require live captioning.
<u>1.2.5 Audio Description (Prerecorded) (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Not applicable	The product does not include prerecorded video content requiring audio description. Any external tutorial or marketing videos are outside the product's scope.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product does not restrict its view or functionality to a specific display orientation. Content and features adapt to both portrait and landscape modes.
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Input fields that collect user data use appropriate HTML types and autocomplete attributes to identify their purpose to assistive technologies and browsers.
<u>1.4.3 Contrast (Minimum) (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software)	Partially supports	Automated testing found instances where the contrast between foreground and background colors does not meet the 4.5:1 minimum ratio. This affects text elements, placeholder text, and disabled states across the application. Contrast improvements are a high priority.

Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.4.4 Resize text (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Text can be resized up to 200% without loss of content or functionality. Some complex layouts and fixed containers may require horizontal scrolling or result in partial clipping when zoomed. Improvements to responsive behavior are planned.
<u>1.4.5 Images of Text (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Supports	Text is presented using actual text rather than images. Exceptions are limited to essential branding graphics, such as logos.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
<u>1.4.10 Reflow</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The interface supports reflow within practical limits. All panels and UI components are designed to adapt responsively and remain usable when zoomed or viewed on smaller screens. Minor layout constraints may occur at extreme zoom levels.
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially supports	Most user interface components, icons, and focus indicators meet the 3:1 contrast requirement. All panels and UI elements are being designed to ensure sufficient non-text contrast and clear state visibility across themes and interaction states.
<u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Text remains readable and functional when spacing properties are adjusted. All text containers and UI layouts are designed to support flexible spacing within practical limits.

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product displays brief tooltip content on hover. Tooltips are non-obtrusive, disappear when focus or pointer moves away, and do not interfere with other interface elements.
<u>2.4.5 Multiple Ways (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Users can access main functions and views through multiple navigation paths, such as menus, links, and search or filtering listings. The product provides consistent and predictable navigation options throughout the interface.
<u>2.4.6 Headings and Labels (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software)	Partially supports	Some heading hierarchy issues were found (instances of skipped heading levels) and empty table headers. Work is planned to ensure proper heading structure and meaningful table headers.

Criteria	Conformance Level	Remarks and Explanations
11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>2.4.7 Focus Visible (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Most interactive elements provide a visible focus indicator when navigated via keyboard. Work is ongoing to improve focus visibility and consistency across all custom UI components.
<u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	Focus indicators are generally visible and not obscured by other content. Some overlapping UI elements, such as modals or floating panels, may partially cover focused components.
<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	The product does not include any functionality that requires dragging movements. All interactions are performed using clicks, keyboard input, or standard selection methods.
<u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	Most interactive elements meet or exceed the 24×24 px minimum target size. Some controls fall below it, including the search bar buttons used across the list views and the sign-in page

Criteria	Conformance Level	Remarks and Explanations
		controls; these remain usable due to adequate spacing and visual clarity.
<u>3.1.2 Language of Parts (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The page-level language is correctly identified. Content displayed in a language other than the interface language carries its own lang attribute: source and target text and term base entries are marked with the language they are stored in, so assistive technologies announce them using the correct pronunciation rules. Proper names and user-supplied identifiers fall under the exceptions defined by the criterion.
<u>3.2.3 Consistent Navigation (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Navigation elements and interface structure are presented in a consistent order and position across the product, allowing users to predict and locate features easily.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.4 Consistent Identification (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Identical functions and components are labeled and identified consistently across the product. Terminology and icons follow established UX writing and design system standards to ensure uniform user experience.
<u>3.3.3 Error Suggestion (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	When input errors are detected, clear text descriptions and correction suggestions are provided whenever possible. Error messages are specific and guide users on how to resolve the issue.
<u>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA 2.0, 2.1, and 2.2)</u> Also applies to:	Supports	Critical operations that could affect data or user work require confirmation or provide an option to cancel. Error prevention mechanisms

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		such as confirmation dialogs and validation checks are consistently implemented.
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Authentication does not rely on cognitive functions such as memorization, recognition, or puzzles. Standard username and password fields are compatible with password managers and support copy/paste operations.
<u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially supports	ARIA dialog elements lack accessible names. Work is ongoing to ensure all dynamic status updates are properly announced to assistive technologies.

Table 3: Success Criteria, Level AAA

The product is evaluated for WCAG 2.2 Level AA conformance. AAA criteria are out of current project scope.

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Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	The product is operable with screen readers and keyboard navigation. Most core interactions are accessible non-visually. Some complex or dynamic components still require refinement for fully efficient screen reader use.
302.2 With Limited Vision	Partially supports	The interface supports browser zoom, large font scaling, and high-contrast viewing. Contrast and focus visibility improvements are ongoing to better support users with low vision.
302.3 Without Perception of Color	Supports	The product does not rely on color alone to convey meaning, and status indicators include text or icons.
302.4 Without Hearing	Not applicable	The product does not include audio-dependent functionality. All information is presented visually.
302.5 With Limited Hearing	Not applicable	The product contains audio content. All important information is available visually.
302.6 Without Speech	Not applicable	Speech input is not required. All interactions can be performed with

Criteria	Conformance Level	Remarks and Explanations
		keyboard, mouse, or assistive technologies.
302.7 With Limited Manipulation	Partially supports	The product supports full keyboard navigation and does not require complex pointer movements. Some smaller interaction targets and custom controls are being optimized for easier motor access.
302.8 With Limited Reach and Strength	Supports	The interface is navigable by keyboard and does not require extended reach or force.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product uses clear UI language and consistent patterns.

Chapter 4: [Hardware](#)

memoQ editor is a web-based product with no hardware components.

Chapter 5: [Software](#)

memoQ editor is a web-based product. Chapter 5 criteria apply only to platform software and desktop applications.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	Support documentation is available online and generally follows accessibility best practices. Some pages are currently being updated to ensure full conformance.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	The product does not provide non-electronic (printed) support documentation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Information about accessibility features and assistive technology compatibility is available through documentation and support channels.
603.3 Accommodation of Communication Needs	Supports	Support services accommodate different communication needs through accessible electronic channels.

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Clause [4: Functional Performance Statements](#) (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	The product supports use with assistive technologies such as screen readers and keyboard-only navigation. Some complex custom components may require further improvements for full non-visual operation.
4.2.2 Usage with limited vision	Partially supports	The product supports browser zoom and generally sufficient visual contrast. Some custom components may require further visual refinements.
4.2.3 Usage without perception of colour	Supports	The product does not rely on colour alone to convey information. Status indicators, actions, and interface elements include text labels or icons that make them understandable without colour perception.
4.2.4 Usage without hearing	Not applicable	The product does not provide audio content or audio-dependent functionality.
4.2.5 Usage with limited hearing	Not applicable	The product does not provide audio content or audio-dependent functionality.
4.2.6 Usage with no or limited vocal capability	Not applicable	The product does not require speech input for any functionality.

4.2.7 Usage with limited manipulation or strength	Partially supports	The product supports keyboard operation and does not require complex pointer manipulation. Some interface elements may benefit from larger targets.
4.2.8 Usage with limited reach	Supports	The product supports keyboard navigation.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not include flashing content or animations that could trigger photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Supports	The product provides consistent layouts, clear labels, and predictable interactions. Some workflows involve complex information and may require additional simplification for users with cognitive or learning limitations.
4.2.11 Privacy	Supports	The product does not require disclosure of personal information through inaccessible or non-private means. Users can operate the product privately using standard input methods and assistive technologies.

Clause [5: Generic Requirements](#)

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.2 Auditory output delivery including speech	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.3 Auditory output correlation	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.4 Speech output user control	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.5 Speech output automatic interruption	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content

Criteria	Conformance Level	Remarks and Explanations
		is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.6 Speech output for non-text content	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.7 Speech output for video information	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.8 Masked entry	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.9 Private access to personal data	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.10 Non-interfering audio output	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.11 Private listening volume	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.12 Speaker volume	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.13 Volume reset	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.14 Spoken languages	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.15 Non-visual error identification	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2

Criteria	Conformance Level	Remarks and Explanations
		criteria in the WCAG 2.2 section above.
5.1.4 Functionality closed to text enlargement	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.5 Visual output for auditory information	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.1.7 Access without speech	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.2 Activation of accessibility features	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2

Criteria	Conformance Level	Remarks and Explanations
		criteria in the WCAG 2.2 section above.
5.3 Biometrics	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.4 Preservation of accessibility information during conversion	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.5.2 Operable parts discernibility	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2

Criteria	Conformance Level	Remarks and Explanations
		criteria in the WCAG 2.2 section above.
5.6.2 Visual status	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.7 Key repeat	Not applicable	Clauses 5 through 13 contain mostly not-applicable criteria for web-based software. Web content is evaluated under WCAG 2.2 criteria in the WCAG 2.2 section above.
5.8 Double-strike key acceptance	Not applicable	Double-strike key behavior is controlled by the operating system, not by the product.
5.9 Simultaneous user actions	Not applicable	The product does not require simultaneous activation of physical controls.

Clause [6: ICT with Two-Way Voice Communication](#)

The product doesn't provide two-way voice communication.

Clause [7: ICT with Video Capabilities](#)

The product doesn't provide video capabilities.

Clause [8: Hardware](#)

The product is a web-based software with no hardware components.

Clause [9: Web](#) (see [WCAG 2.x section](#))

See WCAG 2.x section for web accessibility criteria.

Clause [10: Non-Web Documents](#)

The product is a web-based software. All content is evaluated as web content under WCAG 2.2.

Clause [11: Software](#)

The product is a web-based software. Clause 11 apply only to platform software and desktop applications.

Clause [12: Documentation and Support Services](#)

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Documentation and support services provide information about accessibility features and accommodate different

Criteria	Conformance Level	Remarks and Explanations
		communication needs through accessible electronic channels.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Documentation and support services provide information about accessibility features and accommodate different communication needs through accessible electronic channels.
12.2.3 Effective communication	Supports	Documentation and support services provide information about accessibility features and accommodate different communication needs through accessible electronic channels.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

The product doesn't provide relay or emergency service access.

Legal disclaimer

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