

Integrations & custom solutions

(or what memoQ business services are about)



Filip Klepacki

Head of memoQ Business Services

Who we are

memoQ **Solution Engineers** and the **Business Services team** provide dedicated premium support, training and – if required – coding to solve our customers' challenges.

The **Business Services team** also creates, supports and commissions various bespoke and mainstream integrations with external systems (CMS, PM, BMS, MT).



Anna



Anselm



Benoît



Christian



Filip



Filip



Inès



János



Jure



Levente



Levente



Luz Elena



Márk



Richard



Santiago



Shigeki

Experience and expertise

1

memoQ know-how

We have spent several years working with memoQ in various technical roles.

2

memoQ APIs

We have the practical know-how of memoQ APIs, which we use for many of our solutions.

3

Domain knowledge

We accumulate the knowledge of the industry coming from different angles: project managers, translators, localization engineers, developers

4

Coding skills

memoQ Business Services team strives to address the challenges of our customers

Solution areas



Terminology and TM lookup solutions



Content systems (integrations)



Project management (integrations)



Bespoke scripts and plugins



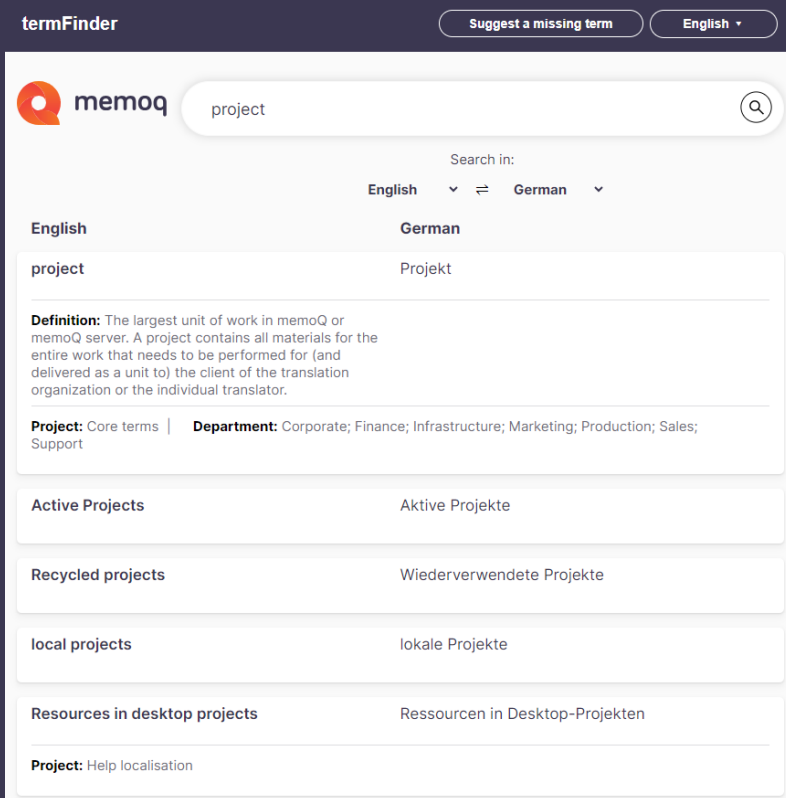
**Custom migrations
(resources, servers)**



**Premium Support &
consultancy**

Terminology for your organization

Making terminology more accessible with **termFinder**



termFinder Suggest a missing term English ▾

memoq project 🔍

Search in:
English ▾ ⇌ German ▾

English	German
project	Projekt
<p>Definition: The largest unit of work in memoQ or memoQ server. A project contains all materials for the entire work that needs to be performed for (and delivered as a unit to) the client of the translation organization or the individual translator.</p> <p>Project: Core terms Department: Corporate; Finance; Infrastructure; Marketing; Production; Sales; Support</p>	
Active Projects	Aktive Projekte
Recycled projects	Wiederverwendete Projekte
local projects	lokale Projekte
Resources in desktop projects	Ressourcen in Desktop-Projekten
Project: Help localisation	

termFinder is a superfast web application that can be synchronized with memoQ term bases or Qterm. It can be used as a public portal or a site only accessible after SSO login.

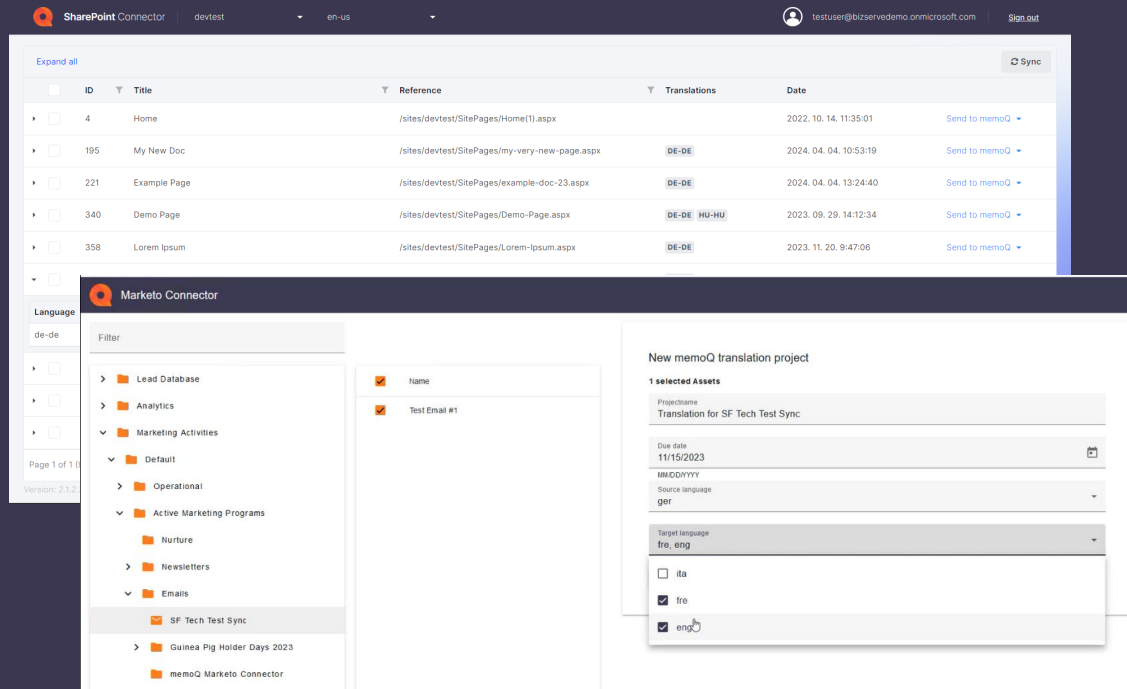
Use it to **share terminology among non-memoQ users**. The interface's colors and logos can be customized.

Other solutions: **lookup tool for TMs and TBs**



Managing content localization

Getting content into memoQ



The image shows two overlapping software interfaces. The top interface is the 'SharePoint Connector' showing a table of content items with columns for ID, Title, Reference, Translations, and Date. The bottom interface is the 'Marketo Connector' showing a project configuration screen for a 'New memoQ translation project' with fields for Project name, Due date, Source language, and Target language.

ID	Title	Reference	Translations	Date
4	Home	/sites/devtest/SitePages/Home(1).aspx		2022.10.14.11:35:01
195	My New Doc	/sites/devtest/SitePages/my-very-new-page.aspx	DE-DE	2024.04.04.10:53:19
221	Example Page	/sites/devtest/SitePages/example-doc-23.aspx	DE-DE	2024.04.04.13:24:40
340	Demo Page	/sites/devtest/SitePages/Demo-Page.aspx	DE-DE HU-HU	2023.09.29.14:12:34
358	Lorem Ipsum	/sites/devtest/SitePages/Lorem-IPsum.aspx	DE-DE	2023.11.20.9:47:06

Marketo Connector

Language: de-de

Filter: []

- Lead Database
- Analytics
- Marketing Activities
 - Default
 - Operational
 - Active Marketing Programs
 - Nurture
 - Newsletters
 - Emails
 - SF Tech Test Sync
 - Guinea Pig Holder Days 2023
 - memoQ Marketo Connector

New memoQ translation project

1 selected Assets

Project name: Translation for SF Tech Test Sync

Due date: 11/15/2023

Source language: ger

Target language: fra, eng

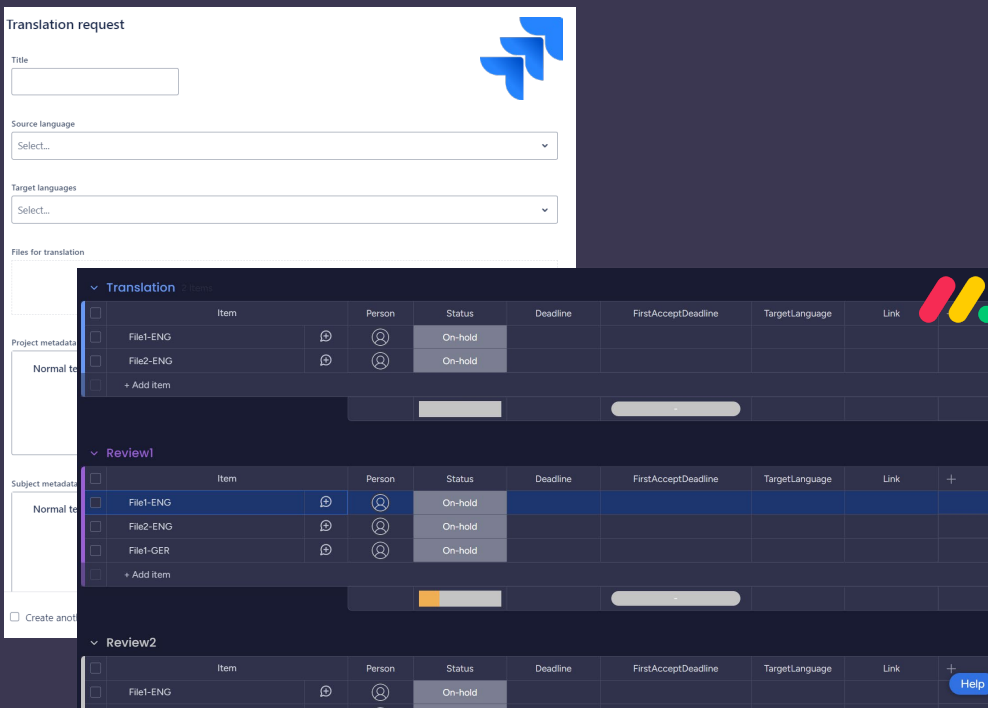
ita
 fra
 eng

- Bespoke integrations using middleware applications or watched-folder services
- Mainstream systems integrations with
 - Adobe Experience Manager
 - SharePoint
 - Drupal
 - Adobe Marketo
 - Quanos ST4 (COTI)
- Collaboration and support with third-party providers and platforms, e.g., Conversis, iLangL, Locale, Blackbird



Managing memoQ Projects in a known technology

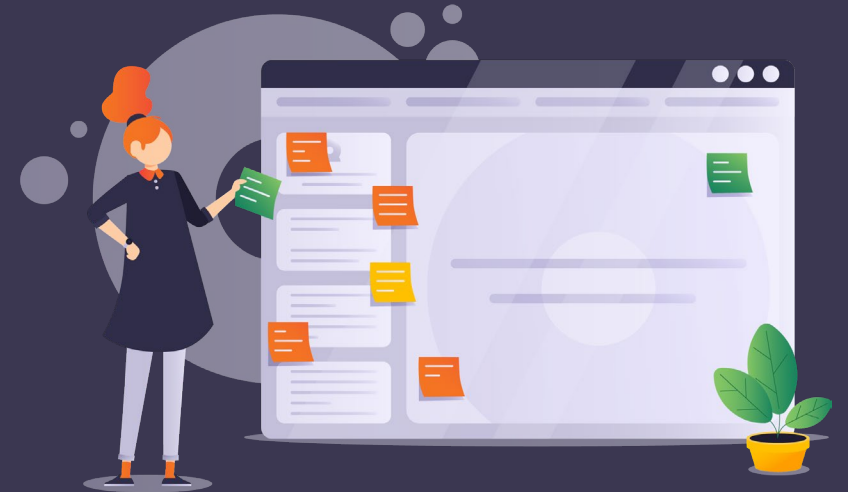
- Connectors to project management tools: Jira, Monday and SharePoint (soon)
- Bespoke project management systems
- Enabling customers to use familiar technology with memoQ



Solving your problems

Looking for the best solution for you

- Middleware applications for file import/export over custom API (REST)
- File preparation scripts (pre-, mid- and post-processing)
- Hot folder solutions for file exchange between systems (e.g. TM updates, TB exchange)
- Migration of resources from other tools and systems
- Reporting services (edit distance, resource status)
- Custom preview generation scripts
- Custom web toolbox solutions
- Custom MT plugins



Dedicated Assistance



Premium Support

- Dedicated Solution Engineer
- Workflow consultations
- API consultations
- Custom OIDC setup
- Custom development
- Training





Thank you!

Any questions?

You can also find us in our booth!