

### Can AI do Term Extraction as well as Humans?

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### **Term Extraction?**

email mint Users add mystery number Wallet company private seed pen phrase box . nft account balance likes content please public ts user time socrates failed pens log error reasons rewards enter question address follow popularity reason answer buy questions successfully



# **Traditional Term Extraction**

### Two methods

- Use Extraction tool to generate list of *candidates* 
  - Translator/Terminologist to select from list
  - Mostly based on *frequency*
- Read through corpus and extract as you go
- Both methods are labour intensive
  - Angelica Zerfaß: 2 days for 20k corpus



### General rules for Term Extraction

The Journal of Specialised Translation

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Terminology in the age of multilingual corpora Alan K. Melby, Brigham Young University<sup>1</sup>

### ABSTRACT

Terminology management has long played an important role in translation and localisation. If has been asserted, however, that the need for terminology management is declining with the rise of widely accessible aligned multilingual corpora, such as bitexts. In this view, translators will be able to identify terms and their translations by using previous translations to automatically identify the best translation for a term. This article, however, argues that while bi-text resources will assist in human-oriented terminology management, they will actually increase the need for skilled terminology work and termbases. Furthermore, because more tools will generate terminological data, the need for exchange between tools will increase. After discussing the case for terminology management and terminology exchange in the age of aligned multilingual corpora, the paper describes the role of the TermBase exchange (TRX) standard in terminology acchange, including typical scenarios for its use, and some of the challenges faced in using it.

### KEYWORDS

Concept-oriented terminology, data exchange, glossary, interoperability, aligned multilingual corpus, multilingual corpus, bi-text, TBX, termbase, TermBase eXchange, terminology, terminology management.

"There is unfortunately no cure for terminology; you can only hope to manage it." — Kelly Washbourne (personal communication)

### 1. Introduction

In recent years corpus linguistics has seen tremendous success in translation-related fields. For the purposes of this article the term

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### Good summary in

*Terminology in the age of multilingual corpora* By Alan K. Melby, Brigham Young University, July 2012

### Rules for *terms* e.g.

Domain and/or Company specific, mostly nouns and phrases, avoid common words, consider *frequency*, stop-words, etc.

### Where there are rules, there are *interpretations*!



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Take a corpus: 983 UI strings 5325 words

us: Have a Human Ask some Als to Compare results Conclusion... Igs do Term do the same Is Extraction

memoQ Interna



### The Experiment: Human I

D	Ŧ	Context	English
1000	40	textNicknameRegular	A nickname is 4-30 characters long without spaces.
		_	A nickname should be 4-30 characters long, and may contain
			Chinese characters, English letters, numbers, underscores and
1000	41	textNicknameDescription	minus signs.
			A password should be 6-14 characters long and include at least a
1000	42	textPasswordRegular	combination of letters, numbers and symbols.
			A question will be closed upon expiration if it does not become
			public; the closing time for public questions will be set uniformly as
1000	43	textValidTimeDescription	per the platform rules.
1000	44	textSeedPhraseDescriptio	A seed phrase consists of words separated by spaces.
1000	45	btnAccept	Accept
1000	46	error10001	Account already exists
1000	47	textAccountBalance	Account balance
1000	48	textAccountBindSuccess	Account bound successfully
1000	49	textAccountDeleted	Account deactivated
1000	50	error10005	Account does not exist
1000	51	error10051	Account has been deleted
1000	52	error10002	Account is frozen
1000	53	btnAdd	Add
1000	54	btnAddReason1	Add
		textSetupAddEmailDescrip	Add an email address used to log in, receive notifications and reset
1000	55	tion	passwords.
1000	56	btnAddEmailAddress	Add email address
1000	57	textAddEmailAddress	Add email address
1000	58	textSetupAddEmail	Add email address
1000	59	textAddLink	Add link
1000	60	btnAddOption	Add option
1000	61	btnAddReason	Add reason
1000	62	textAddReason	Add reason
1000	63	textAddress	Address
1000	64	textAdvancedBox	Advanced Mystery Box
			After a question ends, the top 5 reasons with the most likes will
			win, and those who gave likes to the winning reasons can share the
1000	65	textLikesDescription	points.
1000	66	btnAlbum	Album
1000	67	btnAll	All
1000	68	tagAll	All
1000	69	textAllChannel	All channels
1000	70	textFilterReason	All reasons
1000	71	textShownAll	All shown

- Using the 'read through and extract' method
- A translator did this as part of a job for a client
- I received the list....
- Some choices made me wonder
- So I did it myself for reference...



### The Experiment: More Humans!

×

### Word List

871 words in your word list

Word	
value	
points	
wallet	
please	
address	
question	
email	
	word   value   points   wallet   please   address   question   email

- Having now 2 Humans revealed the inexact nature of term Extraction:
- One extracted 73 terms, the other 17
- 9 terms in common
- So which one is more *correct/best/most useful?*
- Let 3 more translators do the extraction...



# The Experiment: Five Humans I

Human 1 (H1) 🔹 🔹	Human 2 (H2) 🔹 💌	Human 3 (H3) 🔹 💌	Human 4 (H4) 🔹 💌	Human 5 (H5) 🔹 💌	
59%	76%	59%	77%	50%	Strike rate: #common/Total selected
62%	19%	59%	43%	81%	Success rate: #common/all common
73	17	69	39	112	Total # terms selected

- Total number of terms selected by each (yellow, 311 different terms in total)
- Which criteria for inclusion in *baseline*?
- Terms selected by 2 or more (literally the *lowest common denominator*)
- Consensus is a rare thing!

Picked by 2 or more	Picked by 3 or more	Picked by 4 or more	Picked by all 5
69	32	12	3
22% of all selected terms	16%	6%	1.5%



# The Experiment: Five Humans I

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73	17	69	39	112	Total # terms selected

**Strike rate**: the percentage of terms selected by **two or more/Total number** of selected words by this translator (an indication of *efficiency*)

Success rate: the percentage of terms also selected by someone else/all selected by two or more (a measure of how big a proportion their picks are of the total list, we might call it *accuracy*) Total number of terms selected: actual number of terms picked by each translator



## The Experiment: Humans round II

- What if instead of picking from the corpus, they were to pick from the list of all terms selected by anyone in round one? (Like selecting from a list of 311 *candidates*)
- The complete new list has 195 different entries

Picked by 2 or more (II)	Picked by 3 or more	Picked by 4 or more	Picked by all 5
187	144	82	23
95% of all selected terms	73%	42%	12%

Picked by 2 or more (I)	Picked by 3 or more	Picked by 4 or more	Picked by all 5
69	32	12	3
35% of all selected terms	16%	6%	1.5%

- More terms are picked by everyone
- Both in absolute and relative numbers



### **The Experiment: Al**



- Selected 4 Als
- Alpha's own (ChatGPT based), Termxt (2x) Claude (3x) ChatGPT (2x)
- Created prompts, based on Melby's article
- Some then prompted differently (e.g. number of terms expected)



### The Experiment: Al

								Human	
Alpha CRC Prompt 💌	TERMXT - 150 terms 🔻	TERMXT - 80 terms 💌	Claude prompt 1 💌	Claude prompt 2 💌	Claude 3 - UI focussed 💌	ChatGPT 💌	ChatGPT 💌	Common 2-5 💌	]
9%	9%	9%	1%	15%	9%	16%	15%		strikerate: #common/Total selected
14%	20%	10%	1%	22%	19%	13%	16%		success rate: #common/all common
106	150	80	87	101	139	57	75		Total terms extracted
10	14	7	1	15	13	9	11	69	Total # terms common w Humans

- Total number of terms selected by each (yellow)
- Below number of terms in common with Human extraction (2+) Success rate: measure of **accuracy**

Picked by 2 or more Als	Picked by 3 or more	Picked by 4 or more	Picked by all 5
214	32	12	3
26% of all selected	4%	1,5%	0,4%
terms (802)			

Picked by 2 or more H I	Picked by 3 or more	Picked by 4 or more	Picked by all 5
69	32	12	3
22% of all selected terms	16%	6%	1.5%

Strike rate: measure of **efficiency** 

Picked by 2 or more (II)	Picked by 3 or more	Picked by 4 or more	Picked by all 5
187	144	82	23
95% of all selected terms	73%	42%	12%



### The Experiment: AI part II 6 months later

- Improvements in AI led us to try another round with the AI
- Gemini Al Pro (Google), Claude Sonnet (Anthropics), Claude Opus (Anthropics), Llama-3 - 70B (Meta Al), GPT4-Turbo (Open Al)

Picked by 2 or more Als I	Picked by 3 or more	Picked by 4 or more	Picked by all 5
214	32	12	3
26% of all selected terms (802)	4%	1,5%	0,4%

Picked by 2 or more Als II	Picked by 3 or more	Picked by 4 or more	Picked by all 5
88	26	13	4
19% of all selected terms (452)	3%	3%	1%



### The Experiment: Al vs Humans

How did the numbers stack up?

Terms in common with baseline	Human I 2-5	Human II 2-5	AI 2-8	AI 2024 2-5
Human I 2-5 (baseline 69)		69	40	44
Human II 2-5 (baseline 179)	69		57	40
Efficiency				
Strike rate: #common with baseline/Total common by group	Human I 2-5	Human II 2-5	AI 2-8	AI 2024 2-5
Human I 2-5 (baseline)		39%	19%	50%
Human II 2-5 (baseline)	39%		27%	45%
Accuracy				
Success rate: #common with baseline/baseline	Human I 2-5	Human II 2-5	AI 2-8	AI 2024 2-5
Human I 2-5 (baseline)		100%	58%	64%
Human II 2-5 (baseline)	39%		30%	21%



### The Experiment: Al vs Humans

How did the numbers compare?

Strike rate: #common with baseline/Total common by group	Best Human	Worst Human	Best Al	Worst Al
Human I 2-5 (baseline)	77%	50%	16%	1%
Human II 2-5 (baseline)	93%	93%	54%	29%
Success rate: #common with baseline/baseline	Best Human	Worst Human	Best Al	Worst Al
Human I 2-5 (baseline)	81%	19%	22%	1%
Human II 2-5 (baseline)	100%	22%	11%	25%





# **Conclusion?**

- 1. Humans more consistent when picking from a list made by humans
- 2. Very little consensus in interpreting which terms should be extracted
- 3. Al *"worse"* at finding common terms
- 4. Al no worse than most individual humans
- 5. All has very good strike and success rates in some cases
- 6. Quality vs Quantity: which words and phrases were left out/included?



# **Appendix: The Term Extraction Guidelines**

The guidelines for both translators and later AI, were based paper on glossary creation by linguist Alan K. Melby, titled "<u>Terminology in the Age</u> of <u>Multilingual Corpora</u>".

- Focus on domain-specific terminology - Extract words that pertain specifically to the subject matter or field that the text covers. Generic words used across domains are less relevant.

- Prioritize nouns over verbs and adjectives - Nouns tend to be the core terminology that requires consistent translation. Verbs and adjectives may vary more across languages.

- Consider multi-word terms as well as single words - Technical terminology often consists of multi-word noun phrases that should be treated as a unit.

- Note terms that may have multiple meanings - Homonyms that have a different meaning within the domain versus in general language should be flagged.

- Watch for inconsistent use of synonyms If the original author uses different terms for the same concept, this should be documented.
- Exclude generic function words Words like articles, prepositions, pronouns, etc. can be ignored as they likely have standard translations.
- Record acronyms and abbreviations Any abbreviated forms need clear explanations for accurate translation.
- Check for spelling variations Spelling errors and alternate spellings affect term extraction and should be fixed or noted.
- Consider hierarchical relationships Broader, narrower and related terms may need translation as a group.
- Note any customer/project specific terms Words unique to a particular usage context are important to flag.
- The goal is to systematically extract the vital terminology from the source text in a format that helps human translators stay consistent.





# Thank you!

**Any questions?** 

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