

# The Power of Terminology Management: Insights from MED-EL



Valentina Goldin & Luisa Zimmermann

**MED-EL** 





### **Translations at MED-EL**



136 countries



Translations into 40 languages



Many translation teams



**Highly regulated** 





## 





**Many different TBs** 



**One-person-show** 



**Overlaps but inconsistencies** 



**Lack of knowledge** 



No terminology tool



## Preparation



**Training from LSP** 



**Process** 



**Tool: QTerm** 



Roadmap



**Terminology team** 



## First Steps



#### **Merging TBs**

- EN-DE
- 3 000 entries



### **Removing Duplicates**

- Merged identical duplicates
- 400 non-identical duplicates



### **Discussing Terms**

- Deleting common terms
- 1 000 entries





### Roll Out



#### memoQ Project

- xlsx export from QTerm
- Attached relevant TMs and TBs



### **Internal Testing**

- filling out TB in proficient language
- using concordance search



### **Other Languages**

- instructions how to fill in project
- briefing meeting with LSP



## Challenges and Solutions

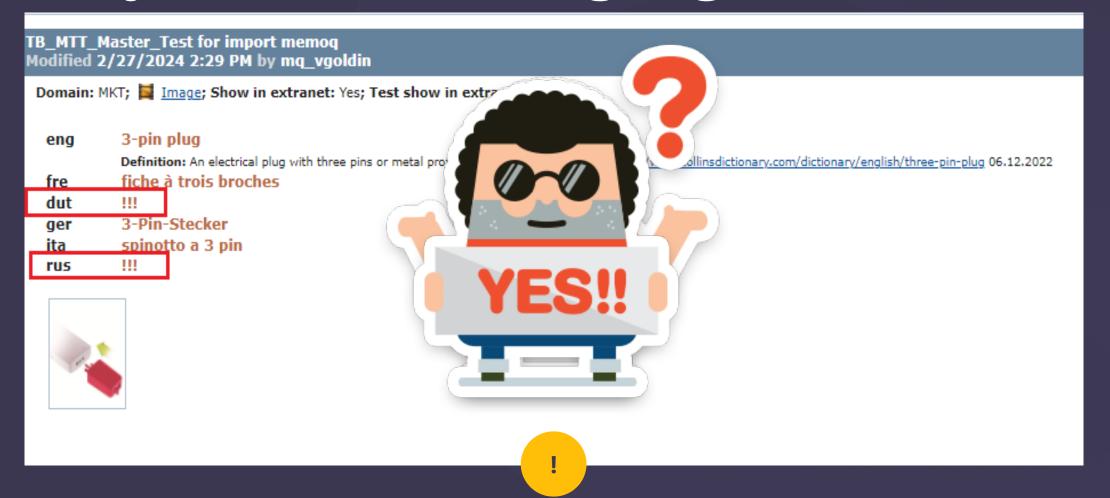








### **Project With 40 Languages**



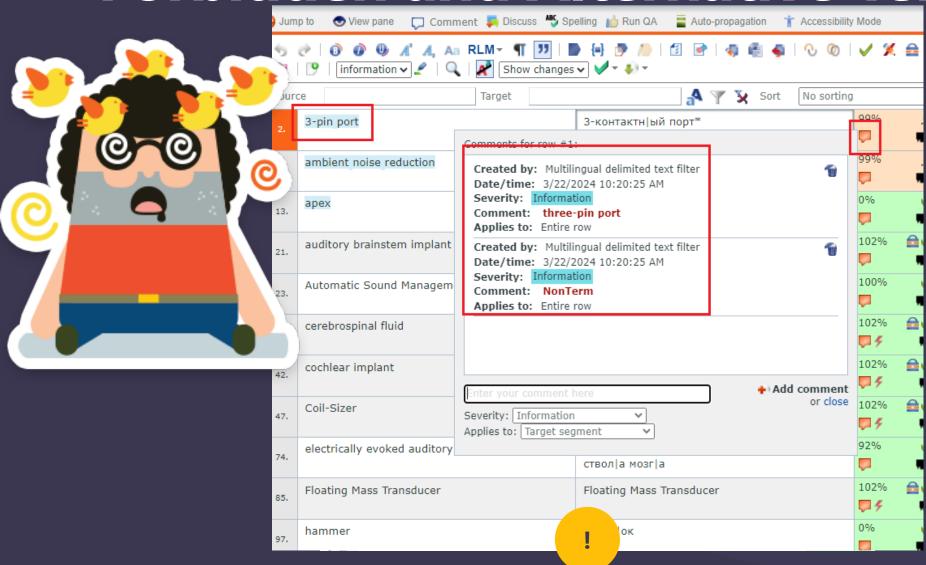


### **IDs Not Matching**

ID number	Term
1	Term1
2	Term2
3	Term3
4	Old term 5 is nov term 4
5	Old term 6 is now term 5

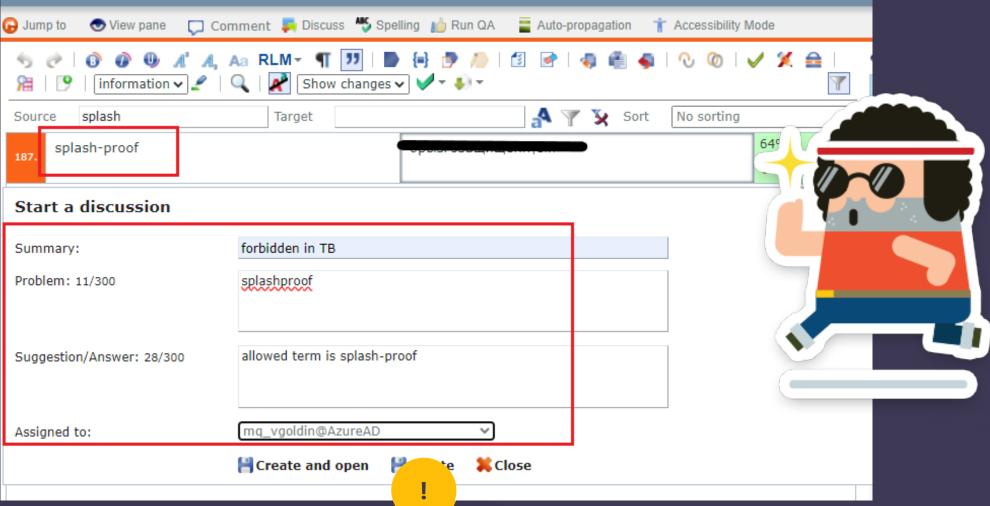


### **Forbidden and Alternative Terms**

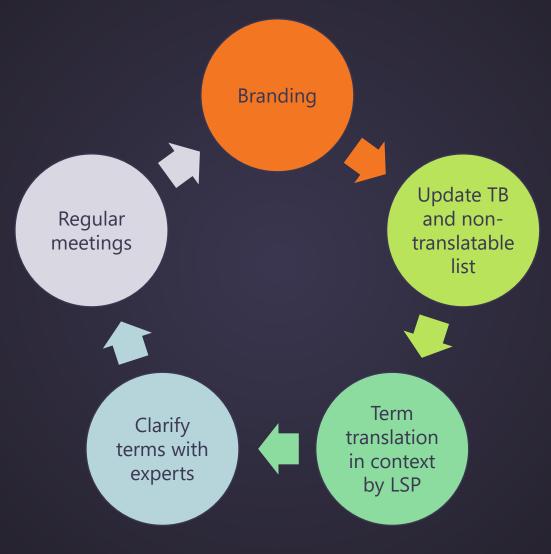




### Target Language: Discussions



### **Adapted Process**







### Journey to Successful Terminology





### The End?



## Nope. You're never done with Terminology!





## Thank you!

Any questions?

luisa.zimmermann@medel.com valentina.goldin@medel.com